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Library Barcode		Library Barcode		Library Barcode
Username	<u></u>	Username		Username
Password		Password		Password

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Maestros en español disponible.

# **Getting Started with HelpNow**

Brainfuse HelpNow offers a comprehensive suite of online academic services designed to support many learning needs and styles –free with your library card.

- Live homework help/tutoring daily from 1-10pm
- Skills-building, Flashcards, Test Center
- Writing Lab, 24/7 Help Center, Foreign Language Lab
- "Meet" online for group projects
- "Brainwave" recordable virtual whiteboard & archive
- Adult Learning Center: US Citizenship testing, resume and cover letter assistance, and core skills building

## How to Create a Brainfuse HelpNow Account

- 1. Go to the library's Brainfuse login portal: www.lakeshores.lib.wi.us/brainfuse/login.pl
- 2. Type your library card number and PIN
- 3. Click the blue "Log In" button in the top right
- 4. Click the "Sign Up" link below the Username and Password box
- 5. Fill out the fields in the "Sign Up" box and click next

## How to Download and Log In to the App

- 1. Use the library's Brainfuse login portal to create an account (see steps above)
- 2. Get the free Brainfuse HelpNow app from the app store/marketplace for your device
- 3. Open the app, enter your username and password, and click "Login"

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Arrowhead Library System



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