

**Arrowhead Library System
Librarians Meeting via Zoom
Wednesday, September 23, 2020
9:30 a.m.**

Join Zoom Meeting: <https://us02web.zoom.us/j/88525427431>

Meeting ID: 885 2542 7431

Dial by your location

+1 312 626 6799 US (Chicago)

1. Call to order 9:30a.m. – Chair – Sarah Strunz
2. Secretary – Tovah Anderson
3. Approval of the August 2020 Minutes
4. Unfinished Business
 - a. Shared System
 1. Share update
 - a. Delivery Update
 - b. August Statistics
 - c. Items for SHARE agenda
 - b. Technology
 - c. Hoopla
 - d. WPLC/Overdrive
 - e. Gale Courses /Lynda.com/Transparent Languages
 - f. Budget 2020/21
 - g. Covid-19 Updates
 - h. Youth Services update- Jeni Schomber
 - i. Public Library System Redesign Project
 - j. ALS Board Report – Sarah Strunz
5. New Business
 - a. 2021 ALS System plan
 - b. 2021 Exemption from county library tax letters
 - c. Library Ideas – Online Book Club
 - d. LAWDS Posters
 - e. Mental Health Posters/Business Cards
6. ALS Activities
7. Activities in Member Libraries
8. Adjourn

Dates to Remember:

ALS Board Meeting – October 14th – 6:00 pm @ remote

Arrowhead Library System
Librarians Meeting
Wednesday, August 19, 2020 at 9:30 a.m.

Join Zoom Meeting: <https://us02web.zoom.us/j/89578437807>

Meeting ID: 895 7843 7807

Dial by your location

+1 312 626 6799 US (Chicago)

Attendees: Tovah Anderson, Steve Platteter, Ashlee Kunkel, Charles Teval, Mary Bieber, Kirsten Almo, Jeni Schomber, Sarah Strunz, Megan Kloeckner, Nick Dimassis

1. Call to order 9:38 a.m. – Chair – Mary Bieber
2. Secretary – Tovah Anderson
3. Approval of the July 2020 Minutes
 - a. Motion: Megan Kloeckner
 - b. Second: Kirsten Almo
 - c. Approved unanimously
4. Unfinished Business
 - a. Shared System: Coordination meetings will now be every other week.
 - i. Shared System
 1. Delivery Update
 2. July Statistics – *Statistics in packet*. Up to almost 69,000 (62% of last July)
 3. Items for Share Agenda - none
 - b. Technology – CPL got a new server box paid for with 40% reimbursement TEACH grant.
 - c. Hoopla – *Statistics in packet*.
 - d. WPLC/OverDrive – *Statistics in packet*.
WPLC is in process of adding new committee involved in technology collaborations.
 - e. Gale Courses/Lynda.com/Transparent Language/Creativebug – *Statistics in packet*.
 - f. Budget 2020/2021
 - g. Youth Services Update – Jeni Schomber
 - i. State Youth Services Consultants met in July. DPI will do twice-monthly FAQ. If you want to submit anything for the Youth Services blog send it to Jeni or Marge. Consultants are meeting again today. Will be discussing virtual performers and fall planning.
 - ii. Will be doing a monthly ALS youth services meetup.
 - iii. ALS Collaborative Youth Programming Idea – Ashlee Kunkel. One week a month in Oct, Nov, Dec, each library would be responsible for a day and a subject to make a 5-10-minute video. Schedule would be posted ahead of time so families could gather supplies. We'd put all the videos in one spot to make it easy on families and then libraries could share that location. Each week would have a theme. Aimed toward ages 4-10, can offer ways to modify the lesson.

1. MPL (math), EPL (science), BPL (arts & crafts), ??CPL (geography), ??HPL (writing), EFPL (topic unknown)
- h. Public Library System Redesign Project
 - i. Developing a Delivery Advisory team. SHARE was approached and the three system directors decided Steve Ohs would be the best person to participate.
 - i. ALS Board Report – Sarah Strunz – nothing new to report
5. New Business
 - a. COVID-19 Updates
 - i. Rock County is still in phase 2 which means 50% occupancy for libraries.
<https://infogram.com/1pe2yrqyn232dxsm6kdj6dpnyzh19m92mr9?live>
 - ii. Next stage of the materials testing survey released. Virus can live up to 5 days on hard plastic materials like delivery bins. Waiting on recommendations from DPI. Good news is these materials are the easiest to disinfect.
 1. Periodically wiping bins, inside and out, with disinfectant is a good idea for now.
 - b. ALS Strategic Plan – has been approved by the ALS Board. One big focus is to EXPLORE a merger. It's a 2-3 year plan, primarily because if we decide to merge, anything beyond 2-3 years would be obsolete. If we decide NOT to merge, we would make a new plan. WiLS has been approached for a proposal for facilitation of the merger exploration, hopefully to be started in early 2021.
 - c. REMINDER [2020 Trustee Training Week](https://www.wistrusteetraining.com/) August 24-28
(<https://www.wistrusteetraining.com/>)
6. ALS Activities
 - a. Brainfuse – on websites, press release out, WCLO running story, Milton Courier running story, talked to neighbor 5th grade ESL language arts teacher (very interested)
 - b. LLS has been doing a yard sign promotion. Sounds like there is interest for after the election – too many yard signs for candidates.
7. Activities in Member Libraries
 - a. **Orfordville Public Library** Finished up summer library program events – did in person events at the park. Asked to present budget with 20% cuts – going to come out of materials and staff hours.
 - b. **Eager Free Public Library** First week of being open, starting yesterday. 3 days of browsing. 3 Days of curbside. It's been very quiet. Working on budget. Summer numbers were super low.
 - c. **Milton Public Library** Library is a bit busier. 19 positions for open position, interviewing 7. Food truck rally coming up August 30th. Six food trucks will be scattered around east side of town, will have punch cards to encourage visits to at least 3 trucks. Re-launched the Friends group – they purchased Brainfuse. Library Lope is going virtual. Local artist creating butterfly mosaic sculpture being installed soon.
 - d. **Hedberg Public Library** Summer library program wrapped up. QuestCon was virtual with activities extended over the week instead of just the day. Quite a few part-time positions open, city hiring is frozen. Looking into adding an evening or two a week after school starts. In person traffic is slowly increasing.

- e. **Beloit Public Library** Construction finished. First day of for Blackhawk Tech classes. Stateline Literacy Council starts classes after Labor Day. New programming room, will begin using it immediately. Working with Boys and Girls club and others community organizations to be distance learning support centers – EAT, FUN, LEARN is what students/families will be missing. Submitted budget – looks good pending any state or county funding/reimbursement changes. Doing in-person programming with a limit of 15 people. Really liked using BeanStack, had more signups than in the past – using for more than just SLP. Driveup window coming.
 - f. **Edgerton Public Library** Keeping staff hours the same but open to public less. 1/3 of Edgerton kids have chosen virtual. The rest go to school 2 days/week. Hosted the HPL bookmobile and a clown drop in program at the park – attendance was about 20 people. Gave out 100 summer reading Story packets per week, will continue this fall.
 - g. **Clinton Public Library** Getting busier every week. Looking to keep hours the same. Clinton schools are doing the 2 day/week two group cohorts. Mary has put in 2 weeks' notice, is moving to Florida.
8. Adjourn at 11:05 a.m.
- a. Motion: Nick Dimassis
 - b. Second: Kirsten Almo

Dates to Remember:

- **SHARE Meeting – September 1– 9:30 am @ online**
- **ALS Board Meeting – September 23 – 6:00 pm @ online**
- **ALS Librarians Meeting – September 23 – 9:30 am @ online**

2020 August ALS Circ

ALS Circ from all libraries											
Checkouts											
	Station Library										
Item Library	BELOIT	B_CURB	CLINTON	EDGERTON	EVANSVILLE	J_BKM	J_NS	JANESVILLE	MILTON	ORFORDVILL	Total
All	14202	34	1741	5526	2811	137	552	37352	5186	1586	69127
BELOIT	11571	22	172	336	277	1	29	1227	289	69	
BURLINGTON	31		11	13	25		3	143	16	6	248
CLINTON	128	5	930	102	96		7	359	105	54	
CL-S	60		12	31	27		4	167	23	11	335
CL-TL	25		12	24	26			101	19	3	210
DARIEN	33		8	12	16		1	66	18	5	159
DELAVAN	64		17	33	50			211	23	11	409
EAST_TROY	13		10	26	9		1	88	13	5	165
EDGERTON	91	5	52	3599	93	1	9	404	128	31	
ELKHORN	98		12	50	46	1	1	216	36	11	471
EVANSVILLE	130		77	107	1171	2	4	452	114	64	
FONTANA	36		14	21	19			85	12	6	193
GENOA_CITY	40		6	13	18		1	78	19	6	181
JANESV_BKM				23		130		7			
JANESV_NS	3				3		413	76		2	
JANESVILLE	854	1	137	517	412		51	30648	396	81	
KPL-BKM	11		1	4	13		2	30	4		65
KPL-NS	89		17	44	37			211	52	10	460
KPL-SI	7	1	5	5	4			46	7	1	76
KPL-SW	129		32	78	57		7	360	77	13	753
KPL-UP	8		1	9	4			19	1	2	44
LAKEGENEVA	45		14	35	38			141	29	5	307
MILTON	143		75	151	116	1	3	636	3574	43	
ORFORDVILL	101		25	74	64	1	1	247	50	1064	
RACINE_BKM	13		3	5	3			35	5	1	65
RACINEMAIN	257		53	122	93		9	739	97	39	1409
ROCHESTER	43		6	19	17		1	88	10	10	194
SHARON	48		1	9	9			41	6		114
UNDEFINED										1	1
UNIONGROVE	12		10	4	14		1	64	9	11	125
WALWORTH	16		5	9	8			74	10		122
WATERFORD	62		14	37	28		3	202	29	15	390
WILLIAMBAY	41		9	14	18		1	91	15	6	195
										Non-ALS Items	6691

2020 August ALS circ from LLS & KCLS

ALS Circ from LLS & KCLS											
Checkouts		Station Library									
Item Library	BELOIT	B_CURB	CLINTON	EDGERTON	EVANSVILLE	J_BKM	J_NS	JANESVILLE	MILTON	ORFORDVILL	Total
BURLINGTON	31		11	13	25		3	143	16	6	248
CL-S	60		12	31	27		4	167	23	11	335
CL-TL	25		12	24	26			101	19	3	210
DARIEN	33		8	12	16		1	66	18	5	159
DELANAV	64		17	33	50			211	23	11	409
EAST_TROY	13		10	26	9		1	88	13	5	165
ELKHORN	98		12	50	46	1	1	216	36	11	471
FONTANA	36		14	21	19			85	12	6	193
GENOA_CITY	40		6	13	18		1	78	19	6	181
KPL-BKM	11		1	4	13		2	30	4		65
KPL-NS	89		17	44	37			211	52	10	460
KPL-SI	7	1	5	5	4			46	7	1	76
KPL-SW	129		32	78	57		7	360	77	13	753
KPL-UP	8		1	9	4			19	1	2	44
LAKEGENEVA	45		14	35	38			141	29	5	307
RACINE_BKM	13		3	5	3			35	5	1	65
RACINEMAIN	257		53	122	93		9	739	97	39	1409
ROCHESTER	43		6	19	17		1	88	10	10	194
SHARON	48		1	9	9			41	6		114
UNDEFINED										1	1
UNIONGROVE	12		10	4	14		1	64	9	11	125
WALWORTH	16		5	9	8			74	10		122
WATERFORD	62		14	37	28		3	202	29	15	390
WILLIAMBAY	41		9	14	18		1	91	15	6	195
	1181	1	273	617	579		35	3296	530	178	6691
								Total KCLS	1943	Total LLS	4748

ALS Items to LLS							
Checkouts							
	Item Library						
Station Library	Beloit	Clinton	Edgerton	Evansville	J_BKM	J_NS	Janesville
Burlington	129	35	33	37			249
CL-S	94	13	30	10			143
CL-TL	46	8	9	6			99
Darien	21		4	3			37
Delavan	77	9	14	17		1	210
EAST_TROY	42	6	7	6			60
Elkhorn	276	48	68	55			473
FONTANA	11	2	3				23
GENOA_CITY	41	7	13	4			73
KPL-AD	2						
KPL-BKMI	22	3	4	1			13
KPL-NS	137	31	25	25			219
KPL-NSCURB	15	2	8	1			21
KPL-SI	30	3	4	4			32
KPL-SW	319	55	78	51			449
KPL-SWCURB	71	12	15	18			110
KPL-UP	9	1	2	2			11
LakeGeneva	153	12	40	18			229
LAKESHORES	3	5		1			2
RACINE_BKMI	73	17	16	10			136
RACINEMAIN	701	75	140	118			1072
ROCHESTER	23	4	3	11			39
SHARON	23	1	3	3			14
UNIONGROVE	76	10	17	3			106
WALWORTH	62	9	13	15			121
WATERFORD	135	24	30	25			238
WILLIAMSBAY	70	15	11	8			116
	2661	407	590	452	0	1	4295
						Total KCLS	2441
						Total LLS	9060
							6619

Library Name	Total Registered (All Time)	New Patrons (Last Month)	Patrons Served (Last Month)	Sales (Last Month)	Circs (Last Month)	Sales (YTD)	Circs (YTD)
Beloit Public Library	1275	11	209	\$1,403.55	694	\$11,353.48	5921
Clinton Public Library	216	0	39	\$256.44	115	\$2,126.86	1039
Eager Free Public Library	389	0	81	\$476.61	251	\$3,975.56	2195
Edgerton Public Library	547	4	82	\$580.75	272	\$4,267.41	2292
Hedberg Public Library	3420	54	676	\$4,233.32	2101	\$31,052.05	16055
Milton Public Library (WI)	492	9	92	\$507.09	262	\$4,609.11	2402
Orfordville Public Library	165	2	35	\$239.84	121	\$1,626.67	897
Total	6504	80	1214	\$7,697.60	3816	\$59,011.14	30801

2020 August Overdrive Statistics

Library	Ebooks	Audiobook/Music	Video/Streaming Video	Total by Library	OD Users	Holds (9-2-20)
Clinton Public Library	115	122	0	237	42	119
Orfordville Public Library	143	69	0	212	35	103
Milton Public Library	445	248	0	693	124	422
Eager Free Public Library	423	390	0	813	143	525
Edgerton Public Library	506	440	0	946	154	539
Beloit Public Library	1203	811	0	2014	305	939
Hedberg Public Library	3592	3153	0	6745	1048	2681
Total by type	6427	5233	0	11660	1851	5328

SHARE Consortium, WI (Lakeshores Library System)

Report Period: August 2020

USAGE SUMMARY	
Total Usage (Homework Help, Skills Building, Writing Lab, Test Center Visits, and Database Usage)	2,040
Database Usage	2,018
Homework Help, Skills Building, Writing Lab, and Test Prep Sessions	22
Homework Help/ Skills Building Sessions	14
Average Length of Tutoring Session (minutes)	11
Test Center Visits	8
Writing Lab Submissions	0
ALC Visits	64
App Visits	31
Unique Visits	220

DATABASE USAGE	
Adult Learning Center	14%
Skill Surfer	33%
eParachute	11%
Flashbulb	30%
App Usage	12%

SESSIONS BY LOCATION	
SHARE Consortium, WI	14

AVERAGE NUMBER OF SESSIONS PER HOUR OF THE DAY (MILITARY TIME)	
13	0.06
14	0.03
15	0.06
16	0.06
17	0.19
18	0.03
Average:	0.07

AVERAGE NUMBER OF SESSIONS PER DAY OF THE WEEK	
Sunday	0.4
Monday	0.4
Thursday	0.2
Friday	0.4
Saturday	1.4
Average:	0.56

TUTORING SUBJECTS REQUESTED %	
Math Grade 4	85.71%

Math Grade 2	7.14%
Social Studies Grade 3	7.14%

TUTORING SERVICES BREAKDOWN

Homework Help	100.0%
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SKILLSURFER USAGE

Elementary School		36%
Grade 4 Writing	21%	
Grade 5 Writing	11%	
Grade 4 Reading	9%	
Grade 5 Summer Camp: Math	8%	
Grade 4 Math	7%	
Grade 6 Summer Camp: Math	7%	
Grade 3 Summer Camp: Math	7%	
Grade 3 Math	5%	
Grade 4 Summer Camp: Language Arts	5%	
Grade 3 Reading	4%	
Grade 5 Summer Camp: Science	4%	
Grade 6 Summer Camp: Science	3%	
Summer Camp: Social Studies	3%	
Grade 4 Summer Camp: Science	3%	
Grade 3 Writing	3%	
Grade 4 Social Studies	3%	
Middle School		14%
Grade 8 Summer Camp: Math	38%	
Grade 6 Math	31%	
Grade 7 Writing	14%	
Grade 7 Summer Camp: Math	10%	
Grade 7 Summer Camp: Language Arts	7%	
High School		13%
Grade 10 Reading	18%	
Grade 12 Writing	18%	
High School Summer Camp: Math	14%	
Grade 9 Writing	11%	
World History Since 1900	11%	
Grade 11 Reading	11%	
High School Summer Camp: Science	7%	
Precalculus	7%	
TASC	4%	
Computers and Technology		9%
Beginner	95%	
C Certification	5%	
Adult Learner Resources		7%

	U.S. Citizenship Test Preparation Guide	50%	
	Critical Thinking	21%	
	Intermediate Reading	14%	
	TEAS Practice Tests	7%	
	Advanced Math	7%	
College			5%
	Critical Thinking	27%	
	Algebra	27%	
	Writing	27%	
	Pre-Algebra	18%	
Parent Corner			4%
	Advice for the COVID-19 Outbreak	67%	
	Videos	33%	
ASVAB			4%
	ASVAB Preparation Package	38%	
	ASVAB Mathematics Knowledge	38%	
	ASVAB General Science	25%	
Online Research Skills			3%
	Online Research Skills Lessons	100%	
Home			2%
College Entrance Test Prep			1%
	AP® English Language and Composition	67%	
	SAT Mathematics	33%	
Test Prep			1%
	PSAT® Practice Tests	100%	
Parent Resources			1%
	Using Summer Skills Camp	100%	

POST-SESSION SURVEY

Were you satisfied with this session?	No	
	0%	
Would you recommend this service to a friend?	Yes	No
	100%	0%
Are you glad your organization offers this service?	100%	0%
For Students: Is this service helping you improve your grades?	100%	0%
For Students: Is HelpNow helping you be more confident about your school work?	100%	0%

Creativebug
August 2020

Date	Class Title	Class Category	Class Duration (min)	Unique Viewers
2020 August	Altered Book Daily Challenge	Art + Design	180.4	1
2020 August	Basic Line Drawing	Art + Design	289.6	1
2020 August	Beginning Watercolor	Art + Design	133.4	1
2020 August	Color Image Transfers on Wood	Art + Design	12	1
2020 August	Color Meditation Daily Practice	Art + Design	161.8	1
2020 August	Creative Doodling	Art + Design	120.2	1
2020 August	Daily Drawing Challenge: 31 Things to Draw with Pam Garrison	Art + Design	159.3	1
2020 August	DIY Room Dv©cor: Painted Fabric Wall Art	Art + Design	11.6	1
2020 August	Get Unstuck: 30 Days of Overcoming Your Creative Block	Art + Design	151.4	1
2020 August	Image Transfers	Art + Design	31.3	1
2020 August	Introduction to Drawing	Art + Design	40.7	1
2020 August	Make Art Where You Are: A Daily Practice	Art + Design	160.1	2
2020 August	Marbled Embroidery	Art + Design	49.2	1
2020 August	Meditative Art Journaling	Art + Design	15	1
2020 August	Oil Painting 101	Art + Design	66.5	1
2020 August	Personal Map Making - A Daily Mixed Media Practice	Art + Design	135.2	1
2020 August	Sketchbook Explorations	Art + Design	70.6	1
2020 August	Watercolor FAQs with Yao Cheng	Art + Design	56.2	1
2020 August	Daily Creativity at Home	Crochet	309.3	1
2020 August	Furniture Refinishing: Flea Market Tips	Food + Home	10.7	1
2020 August	Hand-Rolled Truffles	Food + Home	13.5	1
2020 August	The Wilton Method of Cake Decorating	Food + Home	121.9	1
2020 August	The Wilton Method-Æ: Slice and Bake Cookies	Food + Home	20.1	1
2020 August	Bubble Mania: Fairy Wands	Kids	25.3	1
2020 August	Unconventional Book Structures	Paper	51.6	1
2020 August	Daily Embroidery Challenge: Stitch-a-Day Sampler	Sewing	163.1	1

Average Viewed Duration (min)	Class Completions
299.6	1
42.9	0
68.7	0
12.4	0
8.3	0
25.4	0
6.7	0
23.2	1
15	0
32.4	1
8.8	0
50	0
4.1	0
12.7	0
1.3	0
168.8	0
20.6	0
132.9	1
138.1	0
21.4	1
3.9	0
28.7	0
19.2	0
26	0
52.5	1
208.9	1
55.09615385	7

GALE COURSES
JULY 2002 SESSION

Patrons	Library Card	Zip Code	Course Title	Session	Enrollment Date	Verification	Last Login	Time Spent(minutes)	Completion Status
BELOIT PUBLIC LIBRARY									
1	2.1537E+13		53511 Introduction to Interior Design	Jul-20	7/16/20	Verified	7/25/20 13:33	573 Incomplete	5
2	2.1537E+13		53511 Start Your Own Edible Garden	Jul-20	7/6/20	Verified	8/31/20 6:25	435 Completed	
3	2.1537E+13		53546 Beginning Writer's Workshop	Jul-20	7/22/20	Verified	8/27/20 16:13	2780 Completed	
4	2.1537E+13		53511 Praxis Core Preparation	Jul-20	7/15/20	Verified	9/1/20 11:38	3725 Incomplete	
5	2.1537E+13		53511 Introduction to PC Troubleshooting	Jul-20	7/14/20	Unverified	7/16/20 16:56	295 Incomplete	
HEDBERG PUBLIC LIBRARY									
1	2.1828E+13		53545 Beginner's Guide to Getting Published	Jul-20	6/24/20	Unverified	8/14/20 11:49	0 Incomplete	31
2	2.1828E+13		53545 Introduction to Internet Writing Markets	Jul-20	6/24/20	Unverified	8/14/20 11:49	0 Incomplete	
3	2.1828E+13		53545 Writing for Children	Jul-20	6/24/20	Unverified	8/14/20 11:49	0 Incomplete	
4	2.1828E+13		53545 How to Make Money From Your Writing	Jul-20	6/24/20	Unverified	8/14/20 11:49	0 Incomplete	
5	2.1828E+13		53511 The Creative Classroom	Jul-20	4/9/20	Verified	7/21/20 21:47	325 Incomplete	
6	2.1828E+13		53511 Keys to Successful Money Management	Jul-20	4/9/20	Verified	7/19/20 22:54	434 Incomplete	
7	2.1828E+13		53511 Mastering Public Speaking	Jul-20	7/20/20	Verified	7/28/20 13:10	453 Incomplete	
8	2.1828E+13		53548 Introduction to JavaScript	Jul-20	7/6/20	Unverified	9/1/20 10:14	0 Incomplete	
9	2.1828E+13		53546 Spanish in the Classroom	Jul-20	7/10/20	Verified	8/23/20 14:18	2199 Completed	
10	2.1828E+13		53545 A to Z Grant Writing	Jul-20	7/18/20	Unverified	7/18/20 11:18	149 Incomplete	
11	2.1828E+13		53545 Conversational Japanese	Jul-20	7/20/20	Unverified	7/20/20 5:33	0 Incomplete	
12	2.1828E+13		53545 Mastering Your Digital SLR Camera	Jul-20	7/15/20	Verified	8/28/20 11:26	1524 Completed	
13	2.1828E+13		53147 Speed Spanish	Jul-20	7/19/20	Unverified	7/19/20 8:48	129 Incomplete	
14	2.1828E+13		53545 Introduction to the Medical Laboratory	Jul-20	6/29/20	Unverified	6/29/20 19:04	0 Incomplete	
15	2.1828E+13		53545 Mastering Public Speaking	Jul-20	6/29/20	Unverified	6/29/20 19:04	0 Incomplete	
16	2.1828E+13		53545 Fundamentals of Supervision and Management	Jul-20	6/29/20	Unverified	6/29/20 19:04	0 Incomplete	
17	2.1828E+13		53545 Leadership	Jul-20	7/15/20	Unverified	7/15/20 14:11	0 Incomplete	
18	2.1828E+13		53548 Keyboarding	Jul-20	7/8/20	Unverified	7/15/20 8:53	59 Incomplete	
19	2.1828E+13		53548 Introduction to Microsoft Excel 2019/Office 365	Jul-20	7/8/20	Unverified	7/15/20 8:55	1 Incomplete	
20	2.1828E+13		53545 Advanced Grant Proposal Writing	Jul-20	7/5/20	Unverified	7/5/20 21:59	0 Incomplete	
21	2.1828E+13		53545 The Craft of Magazine Writing	Jul-20	5/7/20	Unverified	7/5/20 21:59	0 Incomplete	
22	2.1828E+13		53548 Response to Intervention: Reading Strategies That Work	Jul-20	6/17/20	Unverified	6/17/20 7:34	0 Incomplete	
23	2.1828E+13		34135 Individual Excellence	Jul-20	7/28/20	Verified	7/28/20 3:01	47 Incomplete	
24	2.1828E+13		34135 Writerific: Creativity Training for Writers	Jul-20	7/28/20	Unverified	7/28/20 2:04	0 Incomplete	
25	2.1828E+13		34135 Writing Essentials	Jul-20	7/28/20	Verified	7/28/20 5:19	137 Incomplete	
26	2.1828E+13		53546 Introduction to Microsoft Excel 2019/Office 365	Jul-20	7/9/20	Unverified	7/15/20 17:55	0 Incomplete	
27	2.1828E+13		53546 Grammar for ESL	Jul-20	7/9/20	Unverified	7/15/20 22:28	530 Incomplete	
28	2.1828E+13		53545 Speed Spanish II	Jul-20	6/18/20	Verified	9/7/20 7:17	4086 Completed	
29	2.1828E+13		53545 Grammar Refresher	Jul-20	6/24/20	Unverified	7/15/20 15:57	123 Incomplete	
30	2.1828E+13		53545 Grammar Refresher II	Jul-20	6/24/20	Unverified	7/25/20 10:14	4 Incomplete	
31	2.1828E+13		53546 Introduction to Programming	Jul-20	7/17/20	Verified	7/28/20 13:29	645 Incomplete	
EDGERTON PUBLIC LIBRARY									
1	2.4511E+13		53545 Advanced Microsoft Excel 2016	Jul-20	7/10/20	Verified	8/25/20 10:05	1172 Completed	1
EAGER FREE PUBLIC LIBRARY									
1	2.5353E+13		53536 The Craft of Magazine Writing	Jul-20	7/5/20	Verified	7/16/20 18:05	16 Incomplete	9
2	2.5353E+13		53536 Beginning Writer's Workshop	Jul-20	7/16/20	Verified	7/21/20 13:30	311 Incomplete	

GALE COURSES
JULY 2002 SESSION

2	2.5353E+13	53536	Become a Veterinary Assistant II: Canine Reproduction	Jul-20	7/6/20	Unverified	7/22/20 18:00	199	Incomplete
	2.5353E+13	53536	Keyboarding	Jul-20	7/6/20	Unverified	7/22/20 20:04	124	Incomplete
	2.5353E+13	53536	Become a Veterinary Assistant III: Practical Skills	Jul-20	7/15/20	Verified	8/26/20 6:22	1063	Incomplete
	2.5353E+13	53536	Writing Essentials	Jul-20	7/23/20	Unverified	7/23/20 19:03	188	Incomplete
3	2.5353E+13	53536-8446	Introduction to QuickBooks 2019	Jul-20	7/10/20	Verified	8/21/20 7:14	414	Incomplete
4	2.5353E+13	53711	Mastering Your Digital SLR Camera	Jul-20	7/9/20	Unverified	7/9/20 11:34	0	Incomplete
5	2.5353E+13	53536	Start Your Own Edible Garden	Jul-20	7/15/20	Verified	7/29/20 8:32	269	Incomplete

CLINTON PUBLIC LIBRARY									
1	2.5569E+13	53525	A to Z Grant Writing	Jul-20	6/10/20	Verified	9/8/20 11:32	1644	Completed

MILTON PUBLIC LIBRARY									9
1	2.7462E+13	53534	Certificate in Nutrition, Chronic Disease, and Health Promotion	Jul-20	7/5/20	Verified	8/21/20 11:48	1946	Completed
2	2.7462E+13	53563	Introduction to Guitar	Jul-20	5/29/20	Verified	8/25/20 15:04	2050	Incomplete
3	2.7462E+13	53548	Wow, What a Great Event!	Jul-20	6/10/20	Verified	8/28/20 15:31	1430	Completed
4	2.7462E+13	53563	Certificate in Meditation	Jul-20	7/13/20	Verified	7/28/20 9:10	519	Incomplete
	2.7462E+13	53563	Certificate in Energy Medicine	Jul-20	7/13/20	Verified	7/28/20 7:09	1156	Completed
5	2.7462E+13	53563	Intermediate Microsoft Word 2019/Office 365	Jul-20	7/22/20	Verified	8/24/20 9:14	285	Incomplete
	2.7462E+13	53563	Intermediate Microsoft Excel 2019/Office 365	Jul-20	7/21/20	Verified	8/24/20 7:43	87	Incomplete
	2.7462E+13	53563	Introduction to Adobe Acrobat X	Jul-20	7/18/20	Verified	8/25/20 17:27	67	Incomplete
	2.7462E+13	53563	Discover Sign Language	Jul-20	7/18/20	Verified	8/18/20 6:17	147	Incomplete

STUDENT COMMENTS

Jul 15 2020	Beginning Writer's Workshop	I believe that the lessons were extremely helpful to me and how to publish my story and write it correctly. Though, I do think that you could have referenced to better books such as "Little Women", "The Penderwicks" and such.
Jul 15 2020	Certificate in Energy Medicine	N/A
Jul 15 2020	Certificate in Nutrition, Chronic Disease, and Health Promotion	I had a good time learning new facts and confirming ones I've known, but needed better referencing to be confident in quoting. Thank you!
Jul 15 2020	Introduction to Guitar	I learned the important basics to guitar and I also learned that I will be not playing classical guitar and my husband has bought me an electric guitar and lessons for that style of music.
Jul 15 2020	Mastering Your Digital SLR Camera	This is my first online course. I feel that I finally have learned about using my camera in a way that will "stick" with me. It was easy to follow and understand. I've printed the course pages/made a binder for future reference. The supplementary materials were helpful. Thank you, Craig! I look forward to applying what I have learned and hope to take another photography course.

July 2020



Lifetime

Month

Session

Date Range: MM/DD/YYYY to MM/DD/YYYY

56

total enrollments

369

total course logins

31,761

total minutes in class

Top 20 Courses

Course	Students
Keyboarding	2
The Craft of Magazine Writing	2
A to Z Grant Writing	2
Writing Essentials	2
Mastering Public Speaking	2
Start Your Own Edible Garden	2
Mastering Your Digital SLR Camera	2
Introduction to Microsoft Excel 2019/Office 365	2
Beginning Writer's Workshop	2
Introduction to PC Troubleshooting	1
Writerific: Creativity Training for Writers	1
Speed Spanish	1
Grammar for ESL	1
Introduction to Internet Writing Markets	1
Leadership	1
Individual Excellence	1
Grammar Refresher	1
Fundamentals of Supervision and Management	1
Advanced Grant Proposal Writing	1
Beginner's Guide to Getting Published	1

[View Course Activity](#)

New Courses

Course	Date Added
Explore a Career as a Clinical Medical Assistant	06/02/2020
Intermediate QuickBooks Online	05/12/2020
Discover Sign Language II	04/07/2020
Veterinary Medical Terminology	03/17/2020
Introduction to the Medical Laboratory	02/26/2020
Beginning Writer's Workshop	08/13/2019
TEAS Prep 1	03/26/2019
Certificate in Wellness and the Environment	02/26/2019
Intermediate Microsoft Word 2019/Office 365	02/12/2019
Advanced Microsoft Excel 2019/Office 365	02/12/2019

Lynda.com Statistics
2020

Beloit	Count of User ID	Sum of Distinct courses viewed	Sum of Distinct videos viewed	Sum of Total views	Sum of Hours viewed	Logins
Jan-19	6	6	79	84	5.48	13
Feb-19	3	1	2	2	0.2	4
Mar-19	17	14	133	138	7.19	37
Apr-19	11	6	109	138	7.28	24
May-19	7	8	42	42	1.85	13
Jun-19	7	5	81	90	5.81	21
Jul-19	4	3	22	23	1.46	7
Aug-19	4	2	28	44	3.3	17
Sep-19						
Oct-19						
Nov-19						
Dec-19						
	59	45	496	561	32.57	136

Clinton	Count of User ID	Sum of Distinct courses viewed	Sum of Distinct videos viewed	Sum of Total views	Sum of Hours viewed	Logins
Jan-19	2	0	0	0	0	3
Feb-19	1	0	0	0	0	1
Mar-19	1	3	9	9	0.49	7
Apr-19	2	0	0	0	0	3
May-19	2	11	80	81	3.53	11
Jun-19	1	0	0	0	0	1
Jul-19	1	2	7	8	0.36	2
Aug-19	0	0	0	0	0	0
Sep-19						
Oct-19						
Nov-19						
Dec-19						
	10	16	96	98	4.38	28

Eager Free	Count of User ID	Sum of Distinct courses viewed	Sum of Distinct videos viewed	Sum of Total views	Sum of Hours viewed	Logins
Jan-19	0	0	0	0	0	0
Feb-19	2	0	0	0	0	2
Mar-19	2	3	19	19	0.97	4
Apr-19	0	0	0	0	0	0
May-19	1	0	0	0	0	1
Jun-19	1	0	0	0	0	1
Jul-19	0	0	0	0	0	0
Aug-19	0	0	0	0	0	0
Sep-19						
Oct-19						
Nov-19						
Dec-19						
	6	3	19	19	0.97	8

Edgerton	Count of User ID	Sum of Distinct courses viewed	Sum of Distinct videos viewed	Sum of Total views	Sum of Hours viewed	Logins
Jan-19	6	4	22	23	1.62	9
Feb-19	3	7	145	149	6.84	21
Mar-19	3	4	49	50	2.9	11
Apr-19	3	1	2	2	0.03	4
May-19	6	6	68	70	3.73	20
Jun-19	2	1	26	27	1.26	5
Jul-19	1	0	0	0	0	1
Aug-19	3	8	87	88	4.27	9
Sep-19						
Oct-19						
Nov-19						
Dec-19						
	27	31	399	409	20.65	80

Hedberg	Count of User ID	Sum of Distinct courses viewed	Sum of Distinct videos viewed	Sum of Total views	Sum of Hours viewed	Logins
Jan-19	19	32	242	264	17.29	63
Feb-19	18	27	266	287	16.88	65
Mar-19	30	42	429	453	30.89	86
Apr-19	24	39	383	399	22.08	77
May-19	14	37	426	459	25.91	53
Jun-19	20	23	317	339	18.75	66
Jul-19	17	37	285	318	18.03	57

Lynda.com Statistics
2020

Aug-19	12	11	49	56	3.67	17
Sep-19						
Oct-19						
Nov-19						
Dec-19						
	154	248	2397	2575	153.5	484
Milton	Count of User ID	Sum of Distinct courses viewed	Sum of Distinct videos viewed	Sum of Total views	Sum of Hours viewed	Logins
Jan-19	2	22	235	239	12.06	18
Feb-19	2	4	40	41	2.82	8
Mar-19	4	0	0	0	0	5
Apr-19	3	4	39	39	2.16	6
May-19	2	5	75	76	5.48	5
Jun-19	1	2	12	12	0.77	3
Jul-19	1	0	0	0	0	2
Aug-19	2	3	14	15	0.74	4
Sep-19						
Oct-19						
Nov-19						
Dec-19						
	17	40	415	422	24.03	51
Orfordville	Count of User ID	Sum of Distinct courses viewed	Sum of Distinct videos viewed	Sum of Total views	Sum of Hours viewed	Logins
Jan-19	0	0	0	0	0	0
Feb-19	0	0	0	0	0	0
Mar-19	2	7	149	179	9.13	17
Apr-19	2	32	576	587	32.93	34
May-19	2	11	208	220	11.93	18
Jun-19	0	0	0	0	0	0
Jul-19	1	4	18	18	0.82	1
Aug-19	0	0	0	0	0	0
Sep-19						
Oct-19						
Nov-19						
Dec-19						
	7	54	951	1004	54.81	70
Total	Count of User ID	Sum of Distinct courses viewed	Sum of Distinct videos viewed	Sum of Total views	Sum of Hours viewed	Logins
	280	437	4773	5088	290.91	857

Transparent Language: Language Usage

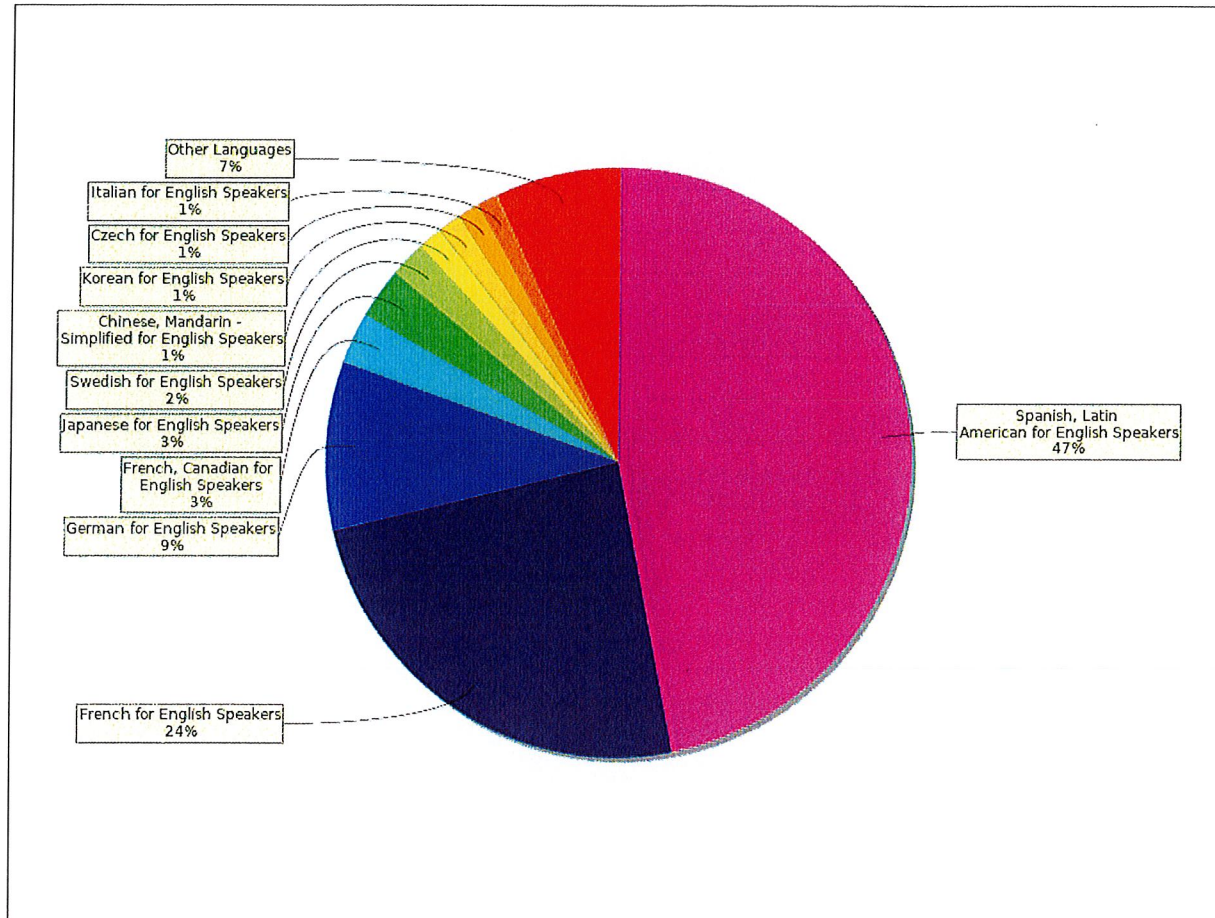
Start Date: 08/01/2019

End Date: 08/31/2020

Languages: All Languages for All Languages

Reporting Group(s): All Admins (system.admin), All Learners (system.learner), All Users (system.all), Beloit Public Library (BeloitPL), Clinton Public Library (ClintonPL), Eager Free Public Library (EagerFreePL), Edgerton Public Library (EdgertonPL), Hedberg Public Library (HedbergPL), Milton Public Library (MiltonPL), Orfordville Public Library (OrfordvillePL)

Content: All Content



Total Access Count: 1,324

Language Name	Access Count	Calculated Percentage
Spanish, Latin American for English Speakers	621	46.90%
French for English Speakers	322	24.32%
German for English Speakers	123	9.29%
French, Canadian for English Speakers	37	2.79%
Japanese for English Speakers	37	2.79%
Swedish for English Speakers	26	1.96%
Chinese, Mandarin - Simplified for English Speakers	18	1.36%
Korean for English Speakers	17	1.28%
Czech for English Speakers	16	1.21%
Italian for English Speakers	15	1.13%
Latin for English Speakers	15	1.13%
Spanish, Castilian for English Speakers	14	1.06%

Russian for English Speakers	11	0.83%
Portuguese, Brazilian for English Speakers	7	0.53%
Norwegian for English Speakers	6	0.45%
Polish for English Speakers	6	0.45%
Vietnamese for English Speakers	6	0.45%
Korean - Transliterated for English Speakers	5	0.38%
Lithuanian for English Speakers	4	0.30%
Chinese, Cantonese for English Speakers	3	0.23%
English for English Speakers	3	0.23%
Portuguese, European for Spanish, Latin American Speakers	3	0.23%
Ojibwe for English Speakers	2	0.15%
Hindi for English Speakers	2	0.15%
Russian - Transliterated for English Speakers	1	0.08%
Scottish Gaelic for English Speakers	1	0.08%
Icelandic for English Speakers	1	0.08%
Irish for English Speakers	1	0.08%
English for Spanish, Latin American Speakers	1	0.08%

Transparent Language

[illegible]



Required by Wis. Stat. §§ 43.17(5) and 43.24(3)

GENERAL INFORMATION

Library System

Arrowhead Library System

Describe significant needs and problems that influenced the development of this and other system plans.

Going into 2021, the greatest challenge facing the Arrowhead Library System (ALS) is the ongoing COVID-19 pandemic. At the time of this writing, September 2020, all of the seven member libraries have realized reduced hours, capacity and programming which will most likely continue, along with curbside pick up, until an effective vaccine has been developed. Using a four-day quarantine, Arrowhead has been able to bring its delivery system back to full capacity. ALS has also expanded its online offerings which patrons can take advantage of from the safety of their homes.

The other great challenge facing Arrowhead is staffing. Through office reorganization and relocation, ALS was able to reverse the funding shortfalls the system faced earlier in the decade. While in 2012 ALS was running in the red, by 2017 Arrowhead had been able to restore a fund balance. Much of this was accomplished by office reorganization, however, this has come at a cost. Currently staffing is down to 3.85 FTEs which includes three part time delivery drivers. At the current level of State funding ALS has had to rely on contract work to provide certain services. For 2021, ILS support in SHARE will be handled with a support agreement with Lakeshores Library System (LLS). Besides ILS administration, the Arrowhead member libraries have been moved on to the LLS Wide Area Network with network administration and IT support that is also provided through an agreement with Lakeshores. Since 2016, Arrowhead has also relied on a contract consultant for youth services consulting. Currently, ALS is contracting with the Beloit Public Library to provide youth services consulting to ALS member libraries. Arrowhead has also contracted with Rene Bue for inclusive services consulting.

Did the library system consult member libraries in the development of this plan?

- ☐ No, the library system did not include member libraries in the development of this plan.
- ☒ Yes, the library system included member libraries in the development of this plan.

If yes, describe the planning environment and process for this system plan. Include how member libraries are involved in plan development and review:

The monthly librarian meetings are the principal place that the seven libraries have input into the system plan and services. Regularly on the agenda are the shared system, technology, budgets, ALS Board report and reports of activities in the member libraries. The Arrowhead Library System Board also meets monthly and participates in planning and reviewing programs offered by the system. Ex-officio members of the Board include the director of the Hedberg Public Library; the director of the Beloit Public library; and the director of one of the other five public libraries, who is elected by the librarians. As ex-officio Board members they are directly involved with the approval of the system plan.

Does the library system have a formally appointed advisory committee under Wis. Stat. § 43.17(2m)?

- ☐ No, the library system does not have a formally appointed advisory committee.
- ☒ Yes, the library system has a formally appointed advisory committee.

If the system appoints an advisory committee under Wis. Stat. § 43.17(2m), describe how the system makes appointments, posts meetings, and how the advisory committee reports to the library system board. Include a list of any additional system planning documents with the period covered and attach any planning documents which have not previously been provided to the Division:

A committee of the ALS member library directors serves as the advisory committee for the Arrowhead Library System Board. Besides physical postings, meeting packets are also posted on the ALS website, <https://test.als.lib.wi.us/site/services-for-libraries-boards/library-directors-meeting/>. A member of the Librarians' Committee is elected to serve as an ex-officio member of the ALS Board and as part of the Board agenda reports to the Board monthly. Two other members of the Librarians' committee, the directors of the Hedberg Public Library and the Beloit Public Library also serve as ex-officio members of system Board. At its August 12th, 2020 meeting, the ALS Board approved the Arrowhead Library System Strategic Plan 2020 – 2023. The two main goals of the plan include “Strategically Supporting Member Libraries Through Crisis” and “Develop a System Merger Exploration Process.”

	ASSURANCES	
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The following plan and compliance document provides assurance that your public library system intends to comply with all statutory requirements for public library systems for calendar year **2021**. Indicate, with a check, your system's intent to comply with each system requirement and provide the requested information under each system requirement.

Wis. Stat. § 43.24(2) For a public library system to qualify for and maintain its eligibility for state aid under this section it shall ensure that all of the following are provided:

Membership Agreements

- ☒ Wis. Stat. § 43.24(2)(a) Written agreements that comply with Wis. Stat. § 43.15(4)(c)4 with all member libraries.
- ☒ The system will provide a sample copy of the agreement with a list of all members signing and the dates signed to the Division by January 15. (The system does not need to file multiple copies of the same agreement; only a sample copy of each type of agreement is necessary.)

If the system is providing the sample copy and list of members signing through a publicly available webpage, provide the URL here:

Resource Library Agreement

- ☒ Wis. Stat. § 43.24(2)(b) Backup reference, information and interlibrary loan services from the system resource library, including the development of and access to specialized collections, as evidenced by a written agreement with that library.
- ☒ The system will provide a signed copy of the resource library agreement to the Division by January 15.

If the system is providing the resource library agreement through a publicly available webpage, provide the URL here:

Reference Referral, Interlibrary Loan, and Technology

- ☒ Wis. Stat. § 43.24(2)(d) Referral or routing of reference and interlibrary loan requests from libraries within the system to libraries within and outside the system.

List ongoing activities related to this requirement:

The Resource Library also provides staff to assist with reference questions and maintains records of these requests. Reports are made to the Arrowhead Library System on an annual basis by the resource library of these reference request statistics.

ALS, along with the Lakeshores and Kenosha County library systems, is a member of the SHARE consortium. SHARE provides a shared catalog and ILS to its members which facilitates the exchange of materials between the member libraries. ALS also assists member libraries with interlibrary loan through WISCAT

ALS also has both ILS support and Network/IT support agreements with the Lakeshores Library System (LLS) which facilitates ILS and technology support and enables IT cooperative purchasing. Currently both ALS and LLS member libraries are on the same Wide Area Network (WAN) which is administered by LLS.

To increase efficiency for resource sharing and delivery within SHARE, ALS initiated an RFID tagging project in 2020. The goal of the project was to RFID tag as many member library collections as possible by the end of first half of 2021. Library closures in the wake of the COVID-19 actually allowed for 90% of those collections being tagged by September of 2020. An added benefit of tagging the materials has been the ability of no hands sorting of materials, through the use of an automated sorter at the new SHARE sorting hub at Racine Public Library, greatly increasing the effectiveness of COVID-19 quarantine.

Indicate new or priority activities relating to this requirement for the plan year (if none, indicate so):

Primary focus will be with assisting member libraries during the COVID-19 crisis.

	ASSURANCES (cont'd)	
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Inservice Training

- ☒ Wis. Stat. § 43.24(2)(e) Inservice training for participating public library personnel and trustees.

The Division interprets inservice training to incorporate a range of in-person and virtual continuing education opportunities.

List ongoing activities related to this requirement.

Arrowhead has set aside funding for inservice training. With only seven member libraries ALS has found collaborating with other systems to be a more efficient way to utilize budgeted funds. Currently ALS collaborates with the South Central Library System (SCLS) and is a member of the Southeastern Wisconsin Continuing Education (SEWI CE) consortium. Arrowhead is also a cosponsor of the "Wild Wisconsin Winter Web Conference" and "Trustee Training Week." In 2016, Arrowhead started offering scholarships to help library staff attend distant CE training activities

Indicate new or priority activities relating to this requirement for the plan year (if none, indicate so):

None

Identify the names and email addresses of continuing education staff employed by the system for continuing education services:

Arrowhead Library System Director, Steven Platteter (platteter.steve@als.lib.wi.us) is the inservice training/CE coordinator for ALS. ALS Youth Services consultant Jeni Schomber (jschomber@beloitlibrary.org) coordinates youth services related continuing education opportunities. Inclusive Services consultant Rene Bue (renebue@yahoo.com) has provided inclusive services training to member library staff and trustees.

If the system contracts with another system or entity to plan and conduct continuing education services, list that system or entity and provide a link to, or copy of, the current agreement:

Delivery and Communication

- ☒ Wis. Stat. § 43.24 (2)(fm) Electronic delivery of information and physical delivery of library materials to participating libraries.

List ongoing activities related to this requirement. For physical delivery reference resources, personnel, and vendors.

ALS provides five day a week delivery to each of its member public libraries. For this service Arrowhead employs three part time drivers: Steven Fernan, Ron Oberle and Mike Willger. ALS pays for state-wide delivery service, through SCLS, 4 days per week. To facilitate resource sharing with other SHARE members, ALS provides a five day a week delivery run to the Lakeshores Library System delivery hub at Racine Public Library through a contract with Koene Courier Service. With the COVID-19 situation ALS advocates a four-day quarantine for all materials moving through its delivery system. In addition ALS provides delivery service to Beloit College, Blackhawk Technical College, Beloit Schools, Milton Schools, Evansville Schools and Parkview Schools as well as the Wisconsin School for the Blind and Visually Impaired. Due to COVID-19 closures, ALS delivery to affiliate members was limited in 2020.

ALS also provides email services for five of its seven member libraries. ALS also provides five email lists for use by member library staff. The Hedberg (Janesville) and Beloit Public Libraries maintain their own mail servers. The ALS electronic Newsletter, the "Monthly Memo," is not only highly regarded locally but also statewide.

Indicate new or priority activities relating to this requirement for the plan year (if none, indicate so):

In 2021, ALS will be offering a 50% discount to affiliate members due to COVID-19 closures.

Service Agreements

- ☒ Wis. Stat. § 43.24(2)(g) Service agreements with all adjacent library systems.
- ☒ The system will provide a copy of the agreements to the Division by January 15. The agreements with adjacent systems – including consulting agreements, consortium agreements, etc. – must include a list of all systems signing the agreement.

If the system is providing the service agreements through a publicly available webpage, provide the URL here:

If the system is providing the service agreements through a publicly available webpage, provide a brief description of the types and number of agreements here:

ASSURANCES (cont'd)

Other Types of Libraries

- ☒ Wis. Stat. § 43.24(2)(L) Cooperation and continuous planning with other types of libraries in the system area, which results in agreements with those libraries for the appropriate sharing of library resources to benefit the clientele of all libraries in the system area.
- ☒ The system will have agreements with other types of libraries, or if the system participates in a cooperation agreement with a multitype organization to meet the purposes of this goal, there is established a clear link between the system and the individual members of the multitype organization. The system will provide a copy of the agreement with a list of all signing libraries to the Division by January 15.

If the system is providing the agreements with other types of libraries through a publicly available webpage, provide the URL here:

If the system is providing the agreements with other types of libraries through a publicly available webpage, provide a brief description of the types and number of agreements here:

Library Technology and Resource Sharing Plan

- ☒ Wis. Stat. § 43.24(2)(m) Planning with the division and with participating public libraries and other types of libraries in the area in regard to library technology and the sharing of resources. By January 1, 2000, and every fifth January 1 thereafter, the public library system shall submit to the division a written plan for library technology and the sharing of resources.
- ☒ The system will provide the current plan for library technology and resource sharing to the Division by January 1, 2021, if the system amended the plan since last submitting it to the Division or if the plan on file with the Division is no longer valid. See [the Library System Technology and Resource Sharing plan webpage](#) for the most current version of the system library technology and resource sharing plan.

If the system is providing the current technology and resource sharing plan through a publicly available webpage, provide the URL here:

Is the plan current and comprehensive for the technology and resource sharing services the system provides?

- ☒ Yes, the library system technology and resource sharing plan is current and comprehensive for the technology and resource sharing services the system provides.
- ☐ No, the library system technology and resource sharing plan is not current or comprehensive for the technology and resource sharing services the system provides or will provide.

If no, describe what the system has added, changed, or eliminated from the plan in effect (and describe how the changes were reviewed with member libraries and approved by the system board):

Indicate new or priority activities relating to this requirement for the plan year:

Arrowhead intends to continue and expand its technology collaborations with Lakeshores Library System in 2021.

Professional Consultation

- ☒ Wis. Stat. § 43.24(2)(h) Professional consultant services to participating public libraries.

Identify consultants, specific service areas, and related activities. If the consultant is employed by a member library, indicate the library and the consultant's title:

The Arrowhead Library System provides consulting in inclusive services, administration, public information and promotional materials, and certification. ALS Director, Steven Platteter, handles administration, some inclusive services, continuing education, certification and some technology consulting. Public Information Coordinator, Tovah Anderson is responsible for public relations consulting, the ALS newsletter "the Monthly Memo", some outreach and the creation of promotional materials. Office & ILL Manager, Anita Schultz specializes in interlibrary loan, jail and nursing home outreach, and the ALS delivery network. Youth Services consulting is handled by contract with the Beloit P L, currently BPL Head of Library Services, Jeni Schomber serves as the ALS Youth Services Consultant. Rene Bue also provides inclusive services consulting. General technology consulting is currently handled under an agreement with Lakeshores Library System.

Indicate new or priority activities relating to this requirement for the plan year (if no change from current year, indicate *None*):

Youth Services consulting will continue through contract with Beloit Public Library.

ASSURANCES (cont'd)

Inclusive Services

- ☒ Wis. Stat. § 43.24(2)(k) Promotion and facilitation of library service to users with special needs.

The Division interprets services to users with special needs as inclusive services. Inclusive library services are holistic, spanning library policies, collections, space, and services. Inclusive services reflect equity and accessibility for all members of the community, including services to individuals or groups for whom using the public library is difficult, limited, or minimized.

Indicate new or priority activities relating to this requirement for the plan year:

ALS will continue its focus educating member libraries and their boards in regards to DPI's "The Inclusive Services Assessment and Guide For Wisconsin Public Libraries".

Other Service Programs

Wis. Stat. § 43.24(2)(i) Any other service programs designed to meet the needs of participating public libraries and the residents of the system area, as determined by the public library system board after consultation with participating public libraries.

List each "other" service program individually with ongoing activities and new or priority activities for the plan year under each program. For instance, if the system provides a bookmobile service program, list ongoing activities and new or priority activities for the bookmobile program. (Do not lump miscellaneous activities under a single "other" program.)

Arrowhead maintains a public information coordinator to produce promotional information about library services, special programs, youth and adult ongoing programs, brochures, website design, SHARE, computer classes and other activities in the libraries. The promotions include news releases to local media, bookmarks, posters, brochures, and a Library Day at the Rock County Fair. This position provides service to all seven ALS member libraries. Budget for this program is included in the Public Information line of the Annual Program Budget.

Administration

- ☒ The system will not expend more than 20 percent of state aid received in the plan year for administration.
- ☒ The system will submit the 2020 system audit to the Division no later than September 30, 2021.

Budget

- ☒ The system completed and included the budget by service program category and fund source for the plan year ([see guidelines](#)).
-

COLLABORATIVE ACTIVITIES

Summary of Activities Briefly describe collaborative activities with other libraries, public library systems, and other organizations. Exclude services and activities listed in the system's 2021 resource library contract.

2021 marks the the fourth year of the Arrowhead Library System's largest collaboration to date, becoming a member of the SHARE Consortium. SHARE is a partnership of the Arrowhead, Lakeshores and Kenosha County Library Systems providing a shared catalog and ILS to 24 public libraries and one school district library. The combined SHARE catalog features approximately 1,875,245 items and provides improved functionality, for both patrons and library staff, over Arrowhead's previous ILS, RockCat.

Joining SHARE also opened up other collaborative possibilities, ILS support and Network/IT support agreements with the Lakeshores Library System facilitates ILS and technology support and enables IT cooperative purchasing. Currently both ALS and LLS are on the same Wide Area Network (WAN) which is administered by LLS. Also in 2020 Arrowhead and Lakeshores continue to collaborate in a RFID project. To facilitate SHARE delivery, the two systems are also sharing the cost of the delivery run between the ALS delivery hub in Milton to the LLS hub in Racine.

The Arrowhead Library System is part of the WPLC E-Content buying pool collaboration. The amount each system funds as part of the WPLC buying pool collaboration shares the cost of a digital library platform, provides access to the entire multi-million dollar collection already in the digital library and will purchase more than \$1,274,220 worth of new content in 2021.

In regards to Continuing Education, Arrowhead LS intends three collaborations. First ALS intends to continue its contractual collaboration with the South Central Library System (SCLS). Second ALS intends to continue its membership in the SEWI CE consortium. Finally The Arrowhead LS will remain a cosponsor for the Wild Wisconsin Winter Conference and Trustee Training Week. These collaborations makes available to ALS member library directors and staff a wealth of CE opportunities. These opportunities include virtual (due to COVID-19) programs, webinars and in the case with SCLS, customized crisis prevention programming.

Cost Benefit For each activity above, list the activity name and estimated cost benefit realized.

Activity	Amount
1. Share Consortium with Lakeshores & Kenosha County library systems	\$50,000
2. ILS/network/IT support agreements with Lakeshores Library System	\$60,000
3. RFID project with Lakeshores Library System	\$20,000
4. WPLC/Econtent Buying Pool	\$1,244,460
5. Continuing Ed agreement with South Central Library System	\$1,000
6. SEWI CE Consortium	\$11,862
7. Wild Winter Web Conference/Trustee Week	\$4,500
8.	

Cost Benefit For each activity above, list the activity name and estimated cost benefit realized.

Activity	Amount
9.	
10.	
Cost Benefit Total	\$1,391,822

CERTIFICATION

WE, THE UNDERSIGNED, CERTIFY that to the best of our knowledge, the information provided in this document and any attachments is true and correct, and that the system will be in full compliance with all applicable provisions of Chapter 43 of the Wisconsin Statutes for the year **2021**.

Name of System Director	Signature of System Director ➤	Date Signed <i>Mo./Day/Yr.</i>
Name of System Board President	Signature of System Board President ➤	Date Signed <i>Mo./Day/Yr.</i>

**FOR DPI USE
LIBRARY SYSTEM PLAN APPROVAL**

Pursuant to Wis. Statutes, the plan contained herein is: <input type="checkbox"/> Approved <input type="checkbox"/> Provisionally Approved <i>See Comments.</i> <input type="checkbox"/> Not Approved <i>See Comments.</i>	DLT Assistant Superintendent Signature ➤	Date Signed <i>Mo./Day/Yr.</i>
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Comments

PUBLIC LIBRARY SYSTEM 2021 ANNUAL PROGRAM BUDGET					
Program	2021 Public Library System Aid	System Aid Carryover and Interest Earned	Other State and Federal Library Program Funds	All Other Income	Total
Technology, Reference, and Interlibrary Loan*					
1. ALS Technology	\$40,420				
2. SHARE ILS & Support				\$157,216	
3. Resource Contract (no OD)	\$35,000				
4.					
5. Electronic Resources	\$48,000	\$12,040		\$105,474	
Program Total	\$123,420	\$12,040	\$0	\$262,690	\$398,150
Continuing Education and Consulting Service*					
1. Continuing Education	\$19,604				
2. Consulting	\$15,605				
Program Total	\$35,209	\$0	\$0	\$0	\$35,209
Delivery Services	\$79,419			\$3,052	\$82,471
Inclusive Services	\$17,605			\$2,000	\$19,605
Library Collection Development	\$15,973				\$15,973
Direct Payment to Members for Nonresident Access	\$15,605			\$1,162,884	\$1,178,489
Direct Nonresident Access Payments Across System Borders	\$15,605			\$83,040	\$98,645
Youth Services	\$25,605				\$25,605
Public Information	\$101,843				\$101,843
Administration	\$37,536				\$37,536
Subtotal	\$309,191	\$0	\$0	\$1,250,976	\$1,560,167
Other System Programs					
1.					\$0
2.					\$0
Program Total	\$0	\$0	\$0	\$0	\$0
Grand Totals	\$467,820	\$12,040	\$0	\$1,513,666	\$1,993,526

*These programs may be divided into subprograms at the discretion of the system. If choosing not to use subprograms, enter amounts on line 1.
Line 5 is reserved for the amounts budgeted for electronic resources ([see program budget guidelines](#)).

September 21, 2020

Eric Miller, Finance and Administrative Services Director
Beloit City Hall
100 State Street
Beloit, WI 53511

Dear Mr. Miller:

Pursuant to Wisconsin Statutes 43.64(2) any city, town or village in a county levying a tax for county library service under subsection (1) shall, upon written application to the county board, be exempted from the tax levy, if the city, town or village making application appropriates and expends for a library fund during the year for which the tax levy is made a sum at least equal to the sum it would have to pay toward the county tax levy for the prior year.

For 2020, Rock County appropriated \$1,186,942 for library service. This amount represents a levy of .314/\$1,000 equalized valuation (EV) for that portion of Rock County outside the seven cities and villages, which levy a tax for library service.

Using its 2020EV (\$1,687,473,700), the City of Beloit would have to have projected 2021 library using expenditures of at least \$529,599 to exempt from the county tax.

In order to apply for exemption from the countywide tax levy for library services with Arrowhead Library System, please complete the information on page two. Because your municipality's exemption depends on next year's expenditures, we are asking that you certify that your library expenditures next year will qualify you for the exemption. Return to me at the below address as soon as possible but not later than Monday, November 9, 2020 I will forward the information to Rock County.

Please contact me if you have questions.

Sincerely,

Steven T. Platteter
Director

Cc: Nick Dimassis, Library Director

LETTER OF EXEMPTION

Page 2

Return to: Arrowhead Library System – no later than **Monday, November 9, 2020.**
430 E. High St., Suite 200
Milton, WI 53563

The City/Village of _____ hereby applies for exemption to the
2021 Rock County library levy and certifies that the City/Village will meet the statutory
requirements for exemption from the county library levy.

By: _____ Date: _____

Exemption values 2021 highlighted

	EV 2019	EV 2020	Exempt 2021
Beloit	\$1,559,541,400	\$1,687,473,700	\$ 529,599
Clinton	\$108,022,000	\$114,964,000	\$ 36,080
Edgerton	\$368,065,800	\$401,982,500	\$ 126,159
Evansville	\$419,103,500	\$453,038,100	\$ 142,182
Janesville	\$5,061,218,500	\$5,274,011,200	\$ 1,655,204
Milton	\$373,222,000	\$396,694,100	\$ 124,499
Orfordville	\$71,705,400	\$78,175,200	\$ 24,535
	7,960,878,600	8,406,338,800	
Rock County	\$11,742,857,300	\$12,446,225,600	
EV Lib Service	3,781,978,700	4,039,886,800	
2020 Rock County LIB Expenditures	1,186,942	1,188,742-1800 per diems	
Levy Rate -libraries	0.031384153486%		

Steve Platteter

From: Bob Bridges <bobb@libraryideas.com>
Sent: Monday, August 17, 2020 10:28 AM
To: Steve Platteter
Subject: Library ideas-Online Book Club
Attachments: Online Books Club flyer.pdf; OBC Title List May 14 2020.pdf

Importance: High

Hi Steve,

Thanks for taking the time to meet with me. This product is perfect for a normal world, but with everything going on today, it's infinitely more relative now. Just as Netflix revolutionized on-demand TV, our habits are different in 2020. This is a book club for all schedules. Members participate from wherever they are whenever they want.

We can help you connect with the other 95% of your community that doesn't have the time or inclination to meet on a schedule. Whether that be in-person or via Zoom, on-demand services are what drives consumer subscriptions today. You'll be amazed at how many first-time book club members you'll attract. For proof of that, use Glendale's link below and browse the "Introductions" link where their patrons are introducing themselves.

The Online Book Club (OBC) for libraries went live at the beginning of April. Currently, there are 12 libraries using the OBC and some other large libraries and consortiums launching this month (Queens, Volusia County, Atlanta-Fulton County, Glendale PL-CA).

A recap of our discussion:

- Completely turnkey for library.
- Professional full-time book moderator included that facilitates and prompts discussion.
- Discussion takes place in group forum (example below)
- The annual fee (\$19,500) includes services/platform and eBooks for unlimited checkouts & simultaneous use. Don't think anyone will criticize a library for spending money on a book club that provides every single interested person with a copy of the book!
- There is an attached flyer for your review.
- The library has 5 books of your choosing throughout the year.
 - Each book club runs for about 8-10 weeks each
- Complete stats site available also.
- Books are in eBook format, compatible with iOS and Android (mobile) and desktops.
- You can choose the books that will be read or allow your patrons to vote on selections. Please see attached example that a library was considering.

Here is a link and login for the Glendale Public Library (CA) to review. They have had 400 people sign up for the service for the first book and have just started on their next title. (*I'll Be Gone in the Dark: One Woman's Obsessive Search for the Golden State Killer* by Michelle McNamara)

<https://library.glendaleca.pbc.guru/>

Username: jitollef@gmail.com

Password: CarterTheo2019!

(Please refrain from commenting)

I have also attached a list of titles that the library can choose from. We will have an updated expanded list shortly. It will grow each month as new titles become available (many day-of-release).

Please let me know if you have any questions and feel free to share this information with your libraries as we discussed.

Best,

Bob

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Senior Account Manager
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Fax: +1 571 730 4305

bobb@libraryideas.com

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For Technical Assistance: Help Desk: +1 423 710 2255

help.libraryideas.com

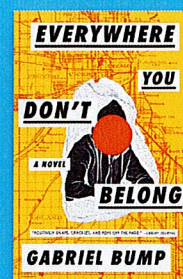
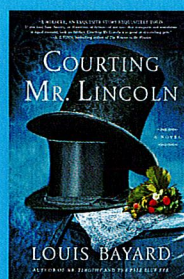
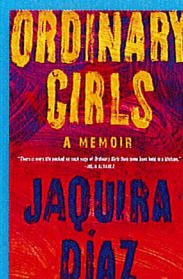
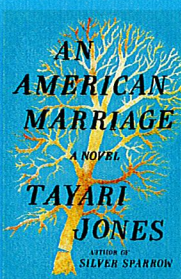
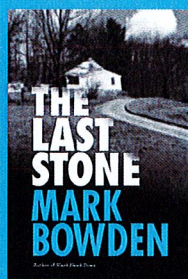
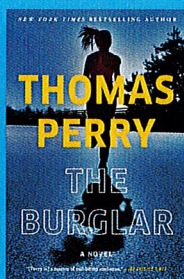
support@help.libraryideas.com



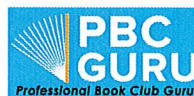


BRING YOUR BOOK CLUBS INTO THE DIGITAL AGE

- ◆ Complete interactive chat site for patrons to converse.
- ◆ Moderated discussion by Book Club manager who has read the book and prompts discussion.
- ◆ Opportunities for library staff and patrons to become discussion leaders.
- ◆ Two informational emails per week go out to prompt discussion.
- ◆ Complementary to existing book clubs. They can use the discussion guides and promote their meetings.
- ◆ Always available 24/7. Reporting site for library to see usage.
- ◆ Content comes with the product. Pay-per-download or a flat fee.
- ◆ Guaranteed uptake! If they don't join, you don't pay! (conditions apply)
- ◆ 5 books per year on a schedule, chosen by you, your patrons or your staff.



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Online Book Club Title List

2nd Quarter 2020

An American Marriage by Tayari Jones (2018) Algonquin Books (Fiction > Literary)

This stirring love story is a profoundly insightful look into the hearts and minds of three people who are at once bound and separated by forces beyond their control. *An American Marriage* is a masterpiece of storytelling, an intimate look deep into the souls of people who must reckon with the past while moving forward—with hope and pain—into the future.

- A New York Times & Washington Post Notable Book
- A 2018 Best Of The Year Selection of NPR; Time Magazine, Bustle; O, The Oprah Magazine & Amazon.com
- Oprah's Book Club 2018 Selection
- Winner of the Women's Prize for Fiction
- Winner of the 2019 Aspen Words Literary Prize
- Winner of the 2019 NAACP Image Award for Outstanding Literary Work—Fiction
- Kirkus (starred review)

A Bitter Feast by Deborah Crombie (2019) William Morrow (Fiction > Mystery & Detective > Police Procedural)

New York Times bestselling author Deborah Crombie returns with a mesmerizing entry in her “excellent” (Miami Herald) series, in which Scotland Yard detectives Duncan Kincaid and Gemma James are pulled into a dangerous web of secrets, lies, and murder buried beneath the surface of a picturesque Cotswolds village.

- Booklist (starred review)

Days of Distraction by Alexandra Chang (2020) Ecco (Fiction > Literary)

A wry, tender portrait of a young woman—finally free to decide her own path, but unsure if she knows herself well enough to choose wisely—from a captivating new literary voice. Equal parts tender and humorous, and told in spare but powerful prose, *Days of Distraction* is an offbeat coming-of-adulthood tale, a touching family story, and a razor-sharp appraisal of our times.

- A Most Anticipated Book of the Year from BuzzFeed, Electric Literature & The Millions
- Publishers Weekly (starred review)
- A Recommended Book From: BuzzFeed; USA Today; New York Magazine; O, the Oprah Magazine; Parade; Wired; San Antonio Express-News & Domino

Hitting a Straight Line with a Crooked Stick by Zora Neale Hurston (2020) Amistad (Fiction > African American > Women)

From “one of the greatest writers of our time” (Toni Morrison)—the author of *Barracoon* and *Their Eyes Were Watching God*—a collection of remarkable stories, including eight “lost” Harlem Renaissance tales now available to a wide audience for the first time. *Hitting a Straight Lick with a Crooked Stick* is an outstanding collection of stories about love and migration, gender and class, racism and sexism that proudly reflect African American folk culture.

- New York Times' Books to Watch for, BuzzFeed's Most Anticipated Books of 2020
- Newsweek's Most Anticipated Books, Forbes.com's Most Anticipated Books of 2020
- E!'s Top 2020 Books to Read, Glamour's Best Books
- Booklist (starred review)

Little Gods by Meng Jin (Custom House) 2020 (Fiction > Literary)

Combining the emotional resonance of *Home Fire* with the ambition and innovation of *Asymmetry*, a lyrical and thought-provoking debut novel that explores the complex web of grief, memory, time, physics, history, and selfhood in the immigrant experience, and the complicated bond between daughters and mothers.

- BookPage (starred review)
- Publishers Weekly (starred review)
- Booklist (starred review)

My Life as a Rat by Joyce Carol Oates (2019) Ecco (Fiction > Literary)

My Life as a Rat follows Violet Rue Kerrigan, a young woman who looks back upon her life in exile from her family following her testimony, at age twelve, concerning what she knew to be the racist murder of an African-American boy by her older brothers. In a succession of vividly recalled episodes Violet contemplates the circumstances of her life as the initially beloved youngest child of seven Kerrigan children who inadvertently “informs” on her brothers, setting into motion their arrests and convictions and her own long estrangement.

Outside Looking In by T.C. Boyle (2019) Ecco (Fiction > Literary)

A provocative novel from bestselling author T.C. Boyle exploring the first scientific and recreational forays into LSD and its mind-altering possibilities. In this stirring and insightful novel, T.C. Boyle takes us back to the 1960s and to the early days of a drug whose effects have reverberated widely throughout our culture: LSD.

- Library Journal (starred review)
- Kirkus (starred review)

The Accidentals by Minrose Gwin (2019) William Morrow (Fiction > Historical)

Following the death of their mother from a botched backwoods abortion, the McAlister daughters have to cope with the ripple effect of this tragedy as they come of age in 1950s Mississippi and then grow up to face their own impossible choices—an unforgettable, beautiful novel that is threaded throughout with the stories of mothers and daughters in pre-Roe versus Wade America.

The Chestnut Man by Søren Sveistrup (2019) Harper (Fiction > Thrillers > Crime)

A psychopath is terrorizing Copenhagen. His calling card is a “chestnut man”—a handmade doll made of matchsticks and two chestnuts—which he leaves at each bloody crime scene. Examining the dolls, forensics makes a shocking discovery—a fingerprint belonging to a young girl, a government minister’s daughter who had been kidnapped and murdered a year ago. A tragic coincidence—or something more twisted?

- Søren Sveistrup is an internationally acclaimed script writer, creator, and producer of several popular international series, including the smash hit *The Killing*.
- A Best Book of the Year: Kirkus, Library Journal, New York Times Book Review
- A Book of the Month Club selection, An Indie Next Pick
- Library Journal (starred review), Kirkus (starred review)
- One of the BBC’s Best Books of the Year in Fiction, A New York Times Notable Book of the Year
- A Library Journal Best Book of 2019

Fobbit by David Adams (2012) Black Cat (Fiction > War & Military)

Fobbit ‘fä-bit, noun. Definition: A US soldier stationed at a Forward Operating Base who avoids combat by remaining at the base, esp. during Operation Iraqi Freedom (2003–2011). Pejorative.

In the satirical tradition of *Catch-22* and *M*A*S*H*, Fobbit takes us into the chaotic world of Baghdad’s Forward Operating Base Triumph. The Forward Operating base, or FOB, is like the back-office of the battlefield—where people eat and sleep, and where a lot of soldiers have what looks suspiciously like a desk job. Male and female soldiers are trying to find an empty Porta Potty in which to get acquainted, grunts are playing Xbox and watching NASCAR between missions, and a lot of the senior staff are more concerned about getting to the chow hall in time for the Friday night all-you-can-eat seafood special than worrying about little things like military strategy.

- A Montana Honor Book
- A New York Times Notable Book of 2012
- A finalist in the L. A. Times’ Art Seidenbaum Award for First Fiction
- Best book of 2012 by Paste Magazine, the St. Louis Post-Dispatch, and January Magazine.

A Guide to the Birds of East Africa by Nicholas Drayson (2009) Mariner Books (Fiction > Literary)

A beguiling novel that does for contemporary Kenya and its 1,000 species of birds what Alexander McCall Smith’s Ladies Detective series does for Botswana. Set against the lush Kenyan landscape rich with wildlife and political intrigue, this irresistible novel has been sold in eight countries and is winning fans worldwide.

Love Rehab by Jo Piazza (2013) Open Road Media (Fiction > Woman)

Cyber-stalking, drive-bys, drunken text messaging, creating fake email accounts—you're gonna have to face it, you're addicted to love. Sophie isn't dealing with her breakup well. Dumped by her boyfriend, Eric, for his sexting, D-cupped, young Floozy McSecretary, Sophie leaves Manhattan and lands back in her hometown, crushed and pajama-clad, blaming herself and begging her ex for a second chance.

- "If you've ever had your heart broken and then cut your own bangs, read this book. I laughed so hard I made people around me uncomfortable." —Paula Froelich, New York Times—bestselling author of *Mercury in Retrograde*

Hotel Angeline: A Novel in 36 Voices by Erik Larson, Susan Wigg, Julia Quinn, Nancy Pearl and more (2013) Open Road Media (Fiction > Mashups)

Thirty-six of the most interesting writers in the Pacific Northwest came together for a week-long marathon of writing live on stage. The result? Hotel Angeline, a truly inventive novel that surprises at every turn of the page.

- Something is amiss at the Hotel Angeline, a rickety former mortuary perched atop Capitol Hill in rain-soaked Seattle. Fourteen-year-old Alexis Austin is fixing the plumbing, the tea, and all the problems of the world, it seems, in her landlady mother's absence. The quirky tenants—a hilarious mix of misfits and rabble-rousers from days gone by—rely on Alexis all the more when they discover a plot to sell the Hotel. Can Alexis save their home? Find her real father? Deal with her surrogate dad's dicey past? Find true love? Perhaps only their feisty pet crow, Habib, truly knows. Provoking interesting questions about the creative process, this novel is by turns funny, scary, witty, suspenseful, beautiful, thrilling, and unexpected.

The Tale Teller by Anne Hillerman (2019) Harper (Fiction > Mystery & Detective > Police Procedural)

Legendary Navajo policeman Lieutenant Joe Leaphorn takes center stage in this riveting atmospheric mystery from New York Times bestselling author Anne Hillerman that combines crime, superstition, and tradition and brings the desert Southwest vividly alive.

- Library Journal (starred review)
- New York Times Bestseller

#IMOMSOHARD by Kristin Hensley & Jen Smedley (2019) HarperOne. (Humor > Marriage & Family)

Kristin and Jen have over 1.5 million followers on social media. Their Facebook videos have received over 100 million views and they have more than 2 million views for their Facebook Live events.

- "Moms everywhere will want to pick up this relatable book for an #ILaughedSoHard read." -Booklist
- New York Times Bestseller

American Moonshot: John F. Kennedy and the Great Space Race by Douglas Brinkley (2019) HarperCollins (History > United States > 20th Century)

As the fiftieth anniversary of the first lunar landing approaches, the award-winning historian and perennial New York Times bestselling author takes a fresh look at the space program, President John F. Kennedy's inspiring challenge, and America's race to the moon. A vivid and enthralling chronicle of one of the most thrilling, hopeful, and turbulent eras in the nation's history, *American Moonshot* is an homage to scientific ingenuity, human curiosity, and the boundless American spirit.

- Instant New York Times Bestseller
- Kirkus (starred review)
- A #1 Amazon.com bestseller in History of Technology
- A New York Times Book Review Editor's Choice

Becoming Superman: My Journey From Poverty to Hollywood by J. Michael Staczynski, Introduction by Neil Gaiman (2019) Harper Voyager (Biography & Autobiography > Personal Memoirs)

For four decades, J. Michael Staczynski has been one of the most successful writers in Hollywood, one of the few to forge multiple careers in movies, television and comics. Yet there's one story he's never told before: his own. In this dazzling memoir, the acclaimed writer behind *Babylon 5*, *Sense8*, Clint Eastwood's *Changeling* and Marvel's *Thor* reveals how the power of creativity and imagination enabled him to overcome the horrors of his youth and a dysfunctional family haunted by madness, murder and a terrible secret.

- Booklist (starred review)

Beneath the Tamarind Tree: A Story of Courage, Family, and the Lost Schoolgirls of Boko Haram by Isha Sesay (2019) Dey Street Books (Biography & Autobiography > Personal Memoirs)

The first definitive account of Boko Haram's abduction of the Chibok schoolgirls, their years in captivity, and why this story still matters - by celebrated international journalist Isha Sesay. The kidnapping of 276 schoolgirls by Boko Haram in 2014 made global headlines. From poor Nigerian families, these girls had defied the odds and pursued an education but daring to dream resulted in one of the most high-profile abductions in modern history. Award-winning CNN anchor Isha Sesay was on the front lines as the story broke, and when 21 of the girls were released, she was the only journalist to accompany them on their dangerous journey back home.

- Booklist (starred review)
- Kirkus (starred review)

Children of the Land by Marcelo Hernandez Castillo (2020) Harper (Biography & Autobiography > Personal Memoirs)

This unforgettable memoir from a prize-winning poet about growing up undocumented in the United States recounts the sorrows and joys of a family torn apart by draconian policies and chronicles one young man's attempt to build a future in a nation that denies his existence. "You were not a ghost even though an entire country was scared of you. No one in this story was a ghost. This was not a story."

- Publishers Weekly (starred review)
- Booklist (starred review)
- An Entertainment Weekly, The Millions, and LitHub Most Anticipated Book of 2020

Fight Like a Mother: How a Grassroots Movement Took on the Gun Lobby and Why Women Will Change the World by Shannon Watts. Foreword by Julianne Moore (2019) HarperOne (Political Science > Political Process > Political Advocacy)

Shannon Watts was a stay-at-home mom folding laundry when news of the tragic shooting at Sandy Hook Elementary flashed across the television screen. In one moment, she went from outraged to engaged and decided to do something about it. What started as a simple Facebook group to connect with other frustrated parents grew into Moms Demand Action, a national movement with millions of supporters and a powerful grassroots network of local chapters in all 50 states. Shannon has been called "the NRA's worst nightmare"—and her army of moms have bravely gone up against the gun lobby, showing up in their signature red shirts, blocking the hallways of congress with their strollers, electing gun sense candidates and running for office themselves, proving that if the 80 million moms in this country come together, they can put an end to gun violence.

The Art of Making Memories: How to Create and Remember Happy Moments by Meik Wiking (2019) William Morrow (Self-Help > Personal Growth > Happiness)

What's the actual secret to happiness? Great memories! Meik Wiking—happiness researcher and New York Times bestselling author of *The Little Book of Hygge* and *The Little Book of Lykke*—shows us how to create memories that make life sweet in this charming book.

- Publishers Weekly (starred review)

A Country Year: Living the Questions by Sue Hubbell (2017) Open Road Media (Memoir/Nature/Seasons)

When her 30-year marriage broke up, Hubbell retreated to the country where she found solace in the natural world. Alone on a small Missouri farm after a thirty-year marriage, Sue Hubbell found a new love—of the winged, buzzing variety. Left with little but the commercial beekeeping and honey-producing business she started with her husband; Hubbell found solace in the natural world. Then she began to write, challenging herself to tell the absolute truth about her life and the things she cared about.

- Describing the ups and downs of beekeeping from one springtime to the next, *A Country Year* transports readers to a different, simpler place. In a series of exquisite vignettes, Hubbell reveals the joys of a life attuned to nature in this heartfelt memoir about life on the land, and of a woman finding her way in middle age.

Elon Musk by Ashlee Vance (2015) Ecco (Biography & Autobiography > Business)

In the spirit of Steve Jobs and Moneyball, Elon Musk is both an illuminating and authorized look at the extraordinary life of one of Silicon Valley's most exciting, unpredictable, and ambitious entrepreneurs—a real-life Tony Stark—and a fascinating exploration of the renewal of American invention and its new "makers."

- A New York Times bestseller
- A 2015 Amazon Best Books of the Year Selection for Business & Investing
- Library Journal (starred review)

Good to Great by Jim Collins (2011) Harper Business (Business & Economics > Management)

Five years ago, Jim Collins asked the question, "Can a good company become a great company and if so, how?" In *Good to Great* Collins, the author of *Built to Last*, concludes that it is possible, but finds there are no silver bullets. Collins and his team

of researchers began their quest by sorting through a list of 1,435 companies, looking for those that made substantial improvements in their performance over time.

- Peppered with dozens of stories and examples from the great and not so great, the book offers a well-reasoned road map to excellence that any organization would do well to consider. Like *Built to Last*, *Good to Great* is one of those books that managers and CEOs will be reading and rereading for years to come. --Harry C. Edwards

Why Be Happy When You Could Be Normal? by Jeanette Winterson (2012) Grove Press (Social Science > LGBT Studies > Lesbian Studies)

Why Be Happy When You Could Be Normal? is a “singular and electric” memoir about a life’s work to find happiness (*The New York Times*). It is a book full of stories: about a girl locked out of her home, sitting on the doorstep all night; about a religious zealot disguised as a mother who has two sets of false teeth and a revolver in the dresser, waiting for Armageddon; about growing up in a north England industrial town now changed beyond recognition; about the universe as a cosmic dustbin. It is the story of how a painful past, rose to haunt the author later in life, sending her on a journey into madness and out again, in search of her biological mother. It is also a book about the power of literature, showing how fiction and poetry can form a string of guiding lights, or a life raft that supports us when we are sinking.

- A New York Times bestseller
- One of the *New York Times*’ “50 Best Memoirs of the Past 50 Years”
- Publishers Weekly (starred review)
- Library Journal (starred review)

I’ll Be Gone In the Dark by Michelle McNamara (2019) Harper Perennial (True Crime > Murder > Serial Killers)

Features new material on the Golden State Killer’s case and an updated afterword by Patton Oswalt. The haunting true story of the elusive serial rapist turned murderer who terrorized California during the 70s and 80s, and of the gifted journalist who died tragically while investigating the case—which was solved in April 2018.

- #1 New York Times Bestseller
- A BEST BOOK OF THE YEAR: Washington Post, Maureen Corrigan, NPR, Paste, Seattle Times, Entertainment Weekly, Esquire, Slate, BuzzFeed, Jezebel, Philadelphia Inquirer, Publishers Weekly, Kirkus Reviews, Library Journal, Bustle, Mother Jones, Real Simple, Crime Reads, Book Riot, Bookish, Amazon, Barnes and Noble, Hudson Booksellers, New York Public Library, & Chicago Public Library
- Winner of the Goodreads Choice Awards for Nonfiction, SCIBA Book Award Winner & Longlisted for the Carnegie Medal for Excellence

I Contain Multitudes by Ed Yong (2016) Ecco (Science > Life Sciences > Microbiology)

Joining the ranks of popular science classics like *The Botany of Desire* and *The Selfish Gene*, a groundbreaking, wondrously informative, and vastly entertaining examination of the most significant revolution in biology since Darwin—a “microbe’s-eye view” of the world that reveals a marvelous, radically reconceived picture of life on earth. Many people think of microbes as germs to be eradicated, but those that live with us—the microbiome—build our bodies, protect our health, shape our identities, and grant us incredible abilities. In this astonishing book, Ed Yong takes us on a grand tour through our microbial partners and introduces us to the scientists on the front lines of discovery. It will change both our view of nature and our sense of where we belong in it.

- New York Times Bestseller, New York Times Notable Book of 2016, NPR Great Read of 2016
- Economist Best Books of 2016, Brain Pickings Best Science Books of 2016
- Smithsonian Best Books about Science of 2016, Science Friday Best Science Book of 2016
- A Mother Jones Notable Read of 2016, A Bill Gates “Gates Notes” Pick, NPR Best Books of 2016
- Chicago Public Library Best of the Best Books of 2016, Minnesota Star-Tribune Best of the Year
- A Kirkus Best Book of the Year, A PW Best Book of the Year, Guardian Best of the Year
- Times (London) Best of the Year

Hidden Figures by Margot Lee Shetterly (2016) William Morrow (History > United States > 20th Century)

The phenomenal true story of the black female mathematicians at NASA whose calculations helped fuel some of America’s greatest achievements in space. Now a major motion picture starring Taraji P. Henson, Octavia Spencer, Janelle Monae, Kirsten Dunst, and Kevin Costner.

Before John Glenn orbited the earth, or Neil Armstrong walked on the moon, a group of dedicated female mathematicians known as “human computers” used pencils, slide rules and adding machines to calculate the numbers that would launch rockets, and astronauts, into space.

The 7 Habits of Highly Effective People by Stephen Covey (2013) RosettaBooks (Self-help > Personal Growth > Success)

When it was first published in 1989, *The 7 Habits of Highly Effective People* was an almost instant bestseller—and quickly became a permanent part of the cultural lexicon. With over 25 million copies sold worldwide in over 40 languages since its first publication, this book continues to help millions of readers become more effective in both their personal and professional lives.

No Surrender by Chris Edmonds and Douglas Century (2019) HarperOne (Biography & Autobiography > Historical)

Part contemporary detective story, part World War II historical narrative, *No Surrender* is the inspiring true story of Roddie Edmonds, a Knoxville-born enlistee who risked his life during the final days of World War II to save others from murderous Nazis, and the lasting effects his actions had on thousands of lives—then and now.

- In the tradition of #1 New York Times bestsellers like *Unbroken*, *Boys on the Boat*, *Band of Brothers*, and *Schindler’s List*, *No Surrender* is an unforgettable story of a father’s extraordinary acts of valor in the treacherous final days of World War II and a son’s thrilling journey to discover them—an epic narrative of bravery, compassion, and faith
- Publishers Weekly (starred Review)

Dear Sweet Pea by Julie Murphy (2019) Balzer + Bray (Juvenile Fiction > Family > Friendship)

The first middle grade novel from Julie Murphy, #1 New York Times bestselling author of *Dumplin’* (now a popular Netflix film), is a funny, heartwarming story perfect for fans of Rebecca Stead, Ali Benjamin, and Holly Goldberg Sloan.

- Booklist (starred review), Kirkus (starred review)
- Publishers Weekly (starred review)
- School Library Journal (starred review)

Homerooms and Hall Passes by Tom O’Donnell (2019) Balzer + Bray (Juvenile Fiction > Humorous Stories)

In the mystical realm of Bríandalör, every day the brave and the bold delve into hidden temples or forgotten dungeons, battling vile monsters and evil wizards to loot their treasure hoards for sweet, sweet magic items. But in their free time, our heroes--Thromdurr the mighty barbarian, Devis the shifty thief, Vela the noble paladin, Sorrowshade the Gloom Elf assassin, and Albiorix the (good!) wizard--need to relax and unwind.

That's why they meet up once a week to play *Homerooms & Hall Passes*: a role-playing game where they assume the characters of average American eighth graders. But when the five young adventurers are magically transported into their H&H game by an ancient curse, they must band together to survive their toughest challenge yet: middle school.

Who knew that battling ogres would be easier than passing algebra or navigating the cafeteria social scene? They must use what they've learned from playing *Homerooms & Hall Passes* to figure out how to save their game world (which might actually be real...).

- Dungeons & Dragons meets Jumanji in this new, laugh-out-loud adventure series from the author of the beloved *Hamstersaurus Rex* series.
- Booklist (starred review)

Infinity Son by Adam Silvera (2020) Quill Tree Books (Young Adult Fiction > Fantasy)

Balancing epic and intensely personal stakes, bestselling author Adam Silvera’s *Infinity Son* is a gritty, fast-paced adventure about two brothers caught up in a magical war generation in the making.

- A New York Times, Publishers Weekly, and IndieBound bestseller!

Let Me Hear a Rhyme by Tiffany D. Jackson (2019) Katherine Tegen Books (Young Adult Fiction > Performing Arts > Music)

In this striking new novel by the critically acclaimed author of *Allegedly* and *Monday’s Not Coming*, Tiffany D. Jackson tells the story of three Brooklyn teens who plot to turn their murdered friend into a major rap star by pretending he’s still alive.

- For fans of Jackson and realistic fiction, and a must for hip-hop heads, especially those who devoured Angie Thomas's *On the Come Up*. -Mahnaz Dar, School Library Journal
- Publishers Weekly (starred review)
- Booklist (starred review)
- Kirkus (starred review)
- BookPage (starred review)
- School Library Journal (starred review)

Finding Orion by John David Anderson (2019) Walden Pond Press (Juvenile Fiction > Social Themes > Parents)

Rion Kwirk has grown up surrounded by quirks and craves normalcy. At the funeral for his grandfather, Papa Kwirk, the family learns that they must embark on a scavenger hunt to find Papa Kwirk's ashes. In the next 24 hours, the Kwirk family eats 36 scoops of ice cream, climbs a 40-foot tree to retrieve a clue, and fights off thieves in a local museum. Along the way, they learn the truth behind much of Papa Kwirk's behavior, forcing Rion's father to reckon with their long estrangement.

The acclaimed author of *Ms. Bixby's Last Day* and *Posted* returns with an unforgettable tale of love and laughter, of fathers and sons, of what family truly means, and of the ways in which we sometimes need to lose something in order to find ourselves.

- Publishers Weekly (starred review)

Fiona, It's Bedtime by Richard Cowdrey (2020) ZonderKidz (Juvenile Fiction > Bedtime & Dreams)

A follow-up to the New York Times bestsellers *Fiona the Hippo* and *A Very Fiona Christmas*.

Fans from around the world are captivated by adorable Fiona's spunk, and she has a growing social media platform with her own show on Facebook (1.4M followers)

Hello Girls by Brittany Cavallaro and Emily Henry (2019) Katherine Tegen Books (Young Adult Fiction > Social Themes > Friendship)

Thelma and Louise gets remade in this powerful, darkly funny teen novel from acclaimed authors Brittany Cavallaro and Emily Henry. Two teenage girls who have had enough of the controlling men in their lives take their rage on the road to make a new life for themselves.

The End and Other Beginnings by Veronica Roth (2019) Katherine Tegen Books (Young Adult Fiction > Short Stories)

Bestselling *Divergent* and *Carve the Mark* author Veronica Roth delivers a stunning collection of novella-length stories set in the future. No world is like the other. Within this masterful collection, each setting is stranger and more wonderful than the last, brimming with new technologies and beings. And yet, for all the advances in these futuristic lands, the people still must confront deeply human problems.

- Author of the globally bestselling *Divergent* series and #1 New York Times bestselling *Carve the Mark* duology, Veronica has sold over 42 million copies of her books
- Bank Street College of Education Best Children's Book of the Year (2020)

The Color of My Words by Lynn Joseph (2019) Harper (Juvenile Fiction > People & Places > Caribbean & Latin America)

Twelve-year-old Ana Rosa is a blossoming writer growing up in the Dominican Republic, a country where words are feared. Yet there is so much inspiration all around her -- watching her brother search for a future, learning to dance and to love, and finding out what it means to be part of a community -- that Ana Rosa must write it all down. As she struggles to find her own voice and a way to make it heard, Ana Rosa realizes the power of her words to transform the world around her -- and to transcend the most unthinkable of tragedies.

- Winner of the Americas Award for Children's and Young Adult Literature
- Kirkus Reviews (starred review)
- Booklist (starred review)