

**Arrowhead Library System  
Librarians Meeting  
Wednesday, August 15 2018  
Clinton Public Library  
214 Mill St, Clinton  
9:30 a.m.**

**This meeting is being held at the [Clinton Public Library](#), 214 Mill St. Clinton.**

1. Call to order 9:30a.m. – Chair – Mary Bieber
2. Secretary – Tovah Anderson
3. Additions to Agenda
4. Approval of the July 2018 Minutes
5. Unfinished Business
  - a. Shared System
    1. Share update
      - a. Delivery Update
      - b. July Statistics
  - b. Technology
    1. BadgerNet – Router updates
  - c. Hoopla
  - d. WPLC/Overdrive
  - e. Gale Courses/Lynda.com
  - f. Budget 2018/2019
  - g. Youth Services update- Jeni Schomber
  - h. Public Library System Redesign Project
  - i. ALS Board Report – Sarah Strunz
6. New Business
  - a. Race to Equity – Vicki Brown
  - b. 2019 ALS Resource Contract with Hedberg Public Library
  - c. 2019 Intersystem Agreement with Lakeshores Library System
7. ALS Activities
8. Activities in Member Libraries
9. Adjourn

**Dates to Remember:**

**ALS Board Meeting – September 12 – 6:00 pm @ OPL**

Arrowhead Library System  
**Librarians Meeting Minutes**

Wednesday, July 18, 2018 at 9:30 a.m.

Milton Public Library: 430 E. High Street, Milton, WI 53563

**In attendance:** Steve Platteter, Tovah Anderson, Lisa Brooks, Kirsten Almo, Megan Kloeckner, Michael DeVries, Charles Teval, Mary Bieber, Bryan McCormick, Jeni Schomber  
**Guests:** Joe Davies (PLSR), Paula Kiely (PLSR), Bill Wilson (MPL & ALS Boards)

1. Call to order 9:34 a.m. – Chair – Megan Kloeckner
2. Secretary – Tovah Anderson
3. Additions to Agenda
4. Approval of the May 2018 Minutes
  - a. Motioned by Kirsten Almo, Seconded by Lisa Brooks
  - b. Approved unanimously with corrections
5. **Unfinished Business**
  - a. Shared System
    - i. SHARE update
      1. Delivery Update – still exploring third party delivery to/from VIP hub
      2. June Statistics – *See packet or email for spreadsheets*
        - a. Circ went up and intersystem transit was slightly down
  - b. Technology
    - i. BadgerNet – Router updates
      1. Last Friday's cutover testing was favorable – Sophos has built a fix into their operating system (July 13)
      2. Cutover should be next Tuesday Morning at 6:30 a.m. (July 24)
  - c. Hoopla
    - i. *See statistics in packet for statistics and annual review*
  - d. WPLC/Overdrive
    - i. *OverDrive Stats are in packet*
    - ii. Next board meeting is in September
  - e. Gale Courses
    - i. July Enrollment Stats – *Passed Out*
    - ii. May Final Stats – *Passed Out*
  - f. Budget 2018/2019
    - i. ALS budget is due Monday (July 23)
  - g. Youth Services update- Jeni Schomber
    - i. BPL has new Head of Programming and Partnerships: Kristi Helmkamp from Appleton Public Library (Starts August 7)

- ii. Attending regional meeting to discuss fall programming today
- h. Public Library System Redesign Project Presentation
  - i. Speakers: *Joe Davies, Paula Kiely, Bryan McCormick*
  - ii. Encouraged to look at proposals through state, system, and library lenses
  - iii. Currently in the Recommendation Development Process – working with Russell Consulting
  - iv. Take the online survey to give your feedback at  
<https://www.surveymonkey.com/r/PLSRStructureFeedback>
    - 1. First deadline: Midnight the 22<sup>nd</sup> (Sun/Mon)
    - 2. Second deadline: Noon on the 26<sup>th</sup> (Thur)
  - v. Current State Funding Formula uses Population, Territory, and Local Funding to calculate state aid
  - vi. Model W assumes increase in aid and suggests funding formula changes and system standards
  - vii. Model Y reduces number of library systems to 6-8, adds statewide oversight, and statewide public service philosophy and more formalized regional structure. CE, Delivery, Technology Support (core services) – All regional.
    - 1. Online Portal and Statewide Discovery are viable with this model
  - viii. QUESTIONS FROM ALS:
    - 1. How does each model handle system or regional crossover and multi-system card holders?
      - a. Currently Ch. 43 allows patrons to have cards in multiple systems. The Ch. 43 committee has not pondered this in detail and will now explore it. Act 150 handles crossover. As circ of physical materials goes down the cost per circ is going up. Look at tech costs, RFID/self-checks, etc. what is the actual cost of circ
    - 2. What are the stars on the Deliver Regions Map?
      - a. Current Resource libraries
    - 3. Was the state funding formula taken in to account when drawing the delivery region map?
      - a. No. Had more to do with delivery feasibility
    - 4. With mergers comes more mileage for meetings etc. With regional technology centers, is there some sort of equity for paying technician miles or meeting miles? This would encourage more participation.
      - a. Maybe make the reimbursement at the system level. Spread out meetings and staffing.
    - 5. Comment: W is appealing because there is less politics involved, and smaller regions offer similar patrons with similar needs.
      - a. It's never going to be perfect, there are all sorts of demographic differences in all counties and regions.
    - 6. Are there any other states that are great examples or that PLSR has learned from?
      - a. IL & MA are not encouraging examples. CO, ME, WA, GA and others were researched. CO has one library system and doesn't provide much in the way of services. PLSR committee and each work group contacted other states.
      - b. Many can see W as a path to Y.

7. What happens to staff that is made redundant?
  - a. The HR/Personnel committee is exploring this. Retirements are great, management structures change, less FTEs are needed with greater efficiencies. Will need consultants, current personnel's expertise would be useful.
8. At what point should we be having conversations with our city?
  - a. Starting now is a good idea. Whatever areas that have consensus and are actionable will be in the final recommendation—so far statewide CE and Consulting Portal and improved system standards. Report is expected to be in the superintendent's hands by the end of October.
9. Is it likely to affect 2020 budgets?
  - a. Probably not largely, it will be a time-consuming process.
10. What prompted PLSR?
  - a. Facing a 10% cut to system budgets statewide in 2009-10. SRLAW decided it needed to look at state statutes because if state funding fell any lower systems were going to start falling apart. Then a lean study and development of a "road map" to a vision for WI library services. PLSR is part of this road map.
- i. ALS Board Report – Steve Platteter
  - i. It's all been covered

## 6. New Business

- a. 2019 ALS Charter
  - i. Approved at last board meeting
  - ii. Must present it to rock county as one of its departments
  - iii. Acts as a county plan
- b. 2019 ALS Automation/SHARE Budget
  - i. *See packet*
- c. Autism Society Books – *See packet*
  - i. CPL and EPL will take a few

## 7. ALS Activities

- a. Outreach Activities
  - i. 4-H Fair Sign up now available progress (5 Slots Open)
  - ii. Registered booth for Rock County Community Baby Shower
- b. Publicity
  - i. Lynda/Gale Stuff out
  - ii. Big Library Read/OverDrive Info Out
  - iii. BiblioBoard/Pressbooks/SELF-e/Wisconsin Author Project Info Out
- c. Other Activities
  - i. Designed Guide to Library Resources Handout for fair & outreach
  - ii. Working on MPL's website (EPL, CPL next)
  - iii. Want to update All ALS ListServ
    1. Need a list of email address for all your employees
    2. Need updates when new employees are added/deleted
- d. Networking

- i. Aug. 8 – WI Library Systems Marketing Meeting in Wausau, WI
- 8. Activities in Member Libraries
  - a. Edgerton Public Library
    - i. Purchased new patron computers and using Lakeshores IT
  - b. Milton Public library
    - i. Milton Garden Guild did an 8-garden walk as a fundraiser for Story garden- about 200 tickets sold for \$2,000 raised
    - ii. 2,000 attendees to summer programs so far
    - iii. Cassie Anderson hired as Youth Services and Technology Coordinator.
    - iv. Thinking about going to 1 all ages brochure
  - c. Clinton Public Library
    - i. Main cataloger is retiring, will try to fill gap with current staff and more hours
    - ii. Update on feasibility study August 27<sup>th</sup>
  - d. Hedberg Public Library
    - i. Combined SLP online is going well.
    - ii. Posting for a full-time young adult librarian and part-time reference librarian
    - iii. QuestCon August 4, 6:30 p.m. – HPL's comicon and SLP capstone event
  - e. Beloit Public Library
    - i. Hired new Head of Programming and Partnerships
    - ii. Hired 5-6 new people, might be hiring a few more
    - iii. Just hosted a volunteer and non-profit showcase – big hit
  - f. Evansville Public Library
    - i. EYC flooded so had to have some teen programs back at the library
    - ii. Were closed Monday to relocate patron computers due to construction
    - iii. Aug 2 construction party, kids can probably tour the construction site
    - iv. Aug 14 Evansville night out
- 9. Adjourned at 11:43
  - a. Moved by Charles Teval, Seconded by Kirsten Almo

**Dates to Remember:**

**SHARE Directors Council** – Tuesday, August 7 – 11:00 am @ Racine Public Library

**ALS Board Meeting** – Wednesday, August 8 – 6:00 pm @ ALS

**ALS Librarians Meeting** – Wednesday, August 15 – 9:30 am @ CPL – Mary Bieber



2018 July ALS Circ

ALS Circ from all libraries									
Checkouts									
		Station Library							
Item	Library	BELOIT	CLINTON	EDGERTON	EVANSVILLE	JANESVILLE	MILTON	ORFORDVILL	Total
All		<b>24531</b>	<b>2283</b>	<b>9518</b>	<b>6582</b>	<b>69339</b>	<b>9560</b>	<b>2628</b>	<b>124441</b>
	<b>BELOIT</b>	<b>21431</b>	184	353	492	1438	318	102	
	BURLINGTON	47	18	40	30	167	32	8	
	<b>CLINTON</b>	146	<b>1449</b>	78	76	285	62	46	
	CL-S	74	5	41	50	196	35	16	
	CL-TL	43	10	24	43	124	26	2	
	DARIEN	36	5	11	19	45	10	6	
	DEHAVAN	133	13	53	39	316	30	15	
	EAST_TROY	18	5	8	16	47	7	5	
	<b>EDGERTON</b>	109	32	<b>7505</b>	115	410	124	35	
	ELKHORN	140	21	56	69	293	48	24	
	<b>EVANSVILLE</b>	64	15	41	<b>4379</b>	195	33	17	
	FONTANA	46	5	12	15	60	15	3	
	GENOA_CITY	33	6	12	19	87	14	8	
	<b>JANESV_BKM</b>					<b>878</b>			
	<b>JANESVILLE</b>	1010	228	638	485	<b>61539</b>	504	203	
	KPL-BKM	15	4	5	2	31	6		
	KPL-NS	101	9	59	41	243	37	9	
	KPL-SI	19	7	8	22	65	9		
	KPL-SW	203	44	105	102	362	66	23	
	KPL-UP	5	3	2	4	12	3	2	
	LAKEGENEVA	57	16	41	56	161	53	6	
	LAKESHORES	1							
	MILTON	178	61	155	145	923	<b>7899</b>	54	
	ORFORDVILL	74	34	53	69	234	41	<b>1967</b>	
	RACINE_BKM	8	2	7	6	24	3	1	
	RACINEMAIN	284	36	113	160	632	95	36	
	ROCHESTER	32	5	12	8	69	13	3	
	SHARON	27	6	13	5	80	9	4	
	UNDEFINED							1	
	UNIONGROVE	25	25	8	8	46	7	3	
	WALWORTH	21	14	9	13	36	11	3	
	WATERFORD	100	10	34	62	234	34	18	
	WILLIAMSBAY	51	11	22	32	107	16	8	

2018 July ALS circ from LLS & KCLS

ALS Circ from LLS & KCLS					
Checkouts					
Station Library					
Item Library	BELOIT	CLINTON	EDGERTON	EVANSVILLE	JANESVILLE
BURLINGTON	47	18	40	30	167
CL-S	74	5	41	50	196
CL-TL	43	10	24	43	124
DARIEN	36	5	11	19	45
DELANVAN	133	13	53	39	316
EAST_TROY	18	5	8	16	47
ELKHORN	140	21	56	69	293
FONTANA	46	5	12	15	60
GENOA_CITY	33	6	12	19	87
KPL-BKM	15	4	5	2	31
KPL-NS	101	9	59	41	243
KPL-SI	19	7	8	22	65
KPL-SW	203	44	105	102	362
KPL-UP	5	3	2	4	12
LAKEGENEVA	57	16	41	56	161
LAKESHORES	1				
RACINE_BKM	8	2	7	6	24
RACINEMAIN	284	36	113	160	632
ROCHESTER	32	5	12	8	69
SHARON	27	6	13	5	80
UNDEFINED					
UNIONGROVE	25	25	8	8	46
WALWORTH	21	14	9	13	36
WATERFORD	100	10	34	62	234
WILLIAMSBAY	51	11	22	32	107
	1519	280	695	821	3437
					579
					204
					7535



## 2018 July ALS items to LLS &amp; KCLS

ALS Items to LLS									
Checkouts									
Item Library									
Station Library	BELOIT	CLINTON	EDGERTON	EVANSVILLE	JANESVILLE	MILTON	ORFORDVILL	Total	
BURLINGTON	205	30	32	24	281	41	10	623	
CL-S	135	15	29	15	208	23	9	434	
CL-TL	56	8	15	1	127	18	3	228	
DARIEN	18	3	5	4	40	3	1	74	
DELAVAN	114	13	18	21	229	25	2	422	
EAST_TROY	42	14	10	9	58	14		147	
ELKHORN	240	27	68	41	428	61	9	874	
FONTANA	20	4	4	5	35	4	1	73	
GENOA_CITY	69	7	8	9	73	8		174	
JANESV_BKM					7			7	
KPL-AD	5	2		1	7	1		16	
KPL-BKM	52	4	13	8	73	8	3	161	
KPL-NS	335	47	64	52	512	44	6	1060	
KPL-SI	89	13	17	10	165	10	3	307	
KPL-SW	691	62	144	87	979	127	35	2125	
KPL-UP	52	1	6	10	81	10	1	161	
LAKEGENEVA	141	20	24	26	240	34	2	487	
LAKESHORES						1		1	
RACINE_BKM	146	15	47	21	265	28	12	534	
RACINEMAIN	940	85	142	84	1231	135	31	2648	
ROCHESTER	41	3	7	4	66	6	2	129	
SHARON	37	7	8	2	44	8	3	109	
UNIONGROVE	116	14	21	12	113	19	1	296	
WALWORTH	70	20	15	8	118	12	1	244	
WATERFORD	187	18	50	41	284	39	6	625	
WILLIAMSBAY	96	7	11	16	124	29	3	286	
WTFORDHS	1							1	
	3898	439	758	511	5788	708	144	12246	



Library Name	Total Registered (All Time)	New Patrons (Last Month)	Patrons Served (Last Month)	Sales (Last Month)	Circs (Last Month)	Sales (YTD)	Circs (YTD)
Beloit Public Library	639	35	173	\$1,063.54	511	\$6,160.95	2915
Clinton Public Library	93	5	18	\$123.40	45	\$695.34	326
Eager Free Public Library	187	5	47	\$288.48	153	\$1,786.42	923
Edgerton Public Library	302	18	83	\$504.05	228	\$3,440.18	1587
Hedberg Public Library	1624	101	418	\$2,896.26	1344	\$18,142.21	8449
Milton Public Library (WI)	243	16	59	\$467.49	217	\$2,260.41	1059
Orfordville Public Library	110	0	30	\$187.88	92	\$1,290.70	610
Total	3198	180	828	\$5,531.10	2590	\$33,776.21	15869

# 2018 July Overdrive Statistics

	Ebooks	Audiobooks/Music	Video/Streaming Video	Total by Library	OD Users	Holds (8/1/18)
Clinton Public Library	119	91		3	213	41
Orfordville Public Library	132	72			204	24
Eager Free Public Library	365	277			642	109
Milton Public Library	381	153			534	102
Edgerton Public Library	426	327		1	754	132
Beloit Public Library	924	842		2	1768	294
Hedberg Public Library	3469	2598		4	6071	1008
Total by type	5816	4360		10	1710	3154
						5407

## 2019ALS Budget with fund balance

Revenue		2016 Actual	2017 Request	2017	2017 Actual	2018 Request	2018 estimate	2019 Request
42200	State Aid	438,605	438,605	438,605	438,605	453,212	453,212	467,820
44120	Misc Fees	6,103	6,103	6,103	6,103	6,103	6,103	6,103
45504	Intergovt-Other libraries	216,460	230,649	230,649	223,360	212,764	213,564	240,765
46000	Contributions	2,000	2,000	2,000	2,000	2,000	2,000	2,000
46400	Funds Forwarded from prior Yr.			85,000		20,000	12,605	20,000
46900	Refund of prior years expense							
47000	Transfers in							
	<b>Total Revenue*</b>	<b>663,168</b>	<b>677,357</b>	<b>762,357</b>	<b>670,068</b>	<b>694,079</b>	<b>687,484</b>	<b>736,688</b>
	<b>Total Fund Balance</b>		<b>204,313</b>	<b>119,313</b>	<b>238,887</b>	<b>218,887</b>	<b>227,782</b>	
	Trust Accounts were terminated in 2015, associated funds were moved to the general fund balance.							
Expense								
61100	Regular Wages	176,178	227,668	197,668	176,603	174,669	180,321	184,972
61300	Per Diems	1,500	1,500	1,500	1,316	1,500	1,500	1,500
61400	FICA	13,326	17,417	17,417	13,580	13,363	13,795	14,149
61510	Retirement-Employers	11,294	15,482	15,482	10,613	11,703	12,082	12,116
61610	Heath Insurance	41,012	56,868	56,868	39,012	41,000	41,000	41,000
61620	Dental Insurance		2,160	2,160	1,556	1,513	1,513	1,513
61630	Life Insurance	140	135	135	126	180	130	180
62119	Other contracted services	52,159	54,035	99,035	85,180	150,158	145,000	183,893
62130	Audit Fees	1,100	1,200	1,200	1,200	1,200	1,200	1,200
62210	Telephone	1,370	2,000	2,000	1,334	2,000	1,300	2,000
62410	R&M-Vehicles	5,475	6,500	6,500	7,466	9,000	9,000	10,000
62420	R&M-Machinery&Equip.	0	100	100	0	100	0	100
63100	Office Supplies&Expenses	995	1,500	1,500	1,407	1,500	1,500	1,500
63101	Postage	318	1,000	1,000	402	1,000	450	1,000
63104	Printing & Duplication	3,166	5,000	5,000	3,859	5,000	4,000	5,000
63108	Public Information	3,647	4,000	4,000	2,466	5,000	5,000	5,000
63200	Publications/Subscriptions/Dues	1,220	1,500	1,500	1,341	1,500	1,400	1,500
63300	Travel	1,715	3,600	3,600	1,689	3,000	2,500	3,000
64200	Training Expense	1,941	4,000	4,000	1,864	4,000	2,500	4,000
64201	Convention Expense	1,709	4,000	4,000	2,116	4,000	3,000	4,000
64214	ILS Costs	129,510	133,892	218,892	173,845	194,393	194,393	193,265
64303	Extension Materials	3,000	3,000	3,000	2,925	3,000	4,000	4,000
64306	Resource Library	100,000	100,000	85,000	85,000	40,000	40,000	40,000
64307	Participating Libraries	920,775	953,539	953,539	953,539	1,001,938	1,001,938	1,025,967
64309	Intersystem Agreement	73,101	76,402	76,402	76,402	65,771	65,771	72,691
64904	Sundry Expense	487	1,000	1,000	852	1,000	900	1,000
64918	Advertising	0	300	300	0	300	0	300
65101	Insurance on Building	4,500	4,500	4,500	4,441	5,000	5,000	5,000
65321	Building/office Lease	14,000	14,000	14,000	14,000	14,000	14,000	14,000
67199	Misc. Equipment	19,000	12,500	12,500	2,803	6,500	2,000	3,000
	<b>Total Expenses</b>	<b>1,582,638</b>	<b>1,708,798</b>	<b>1,793,798</b>	<b>1,666,937</b>	<b>1,763,288</b>	<b>1,755,193</b>	<b>1836846</b>
	Expenses minus County funds	587,262	677,357	762,357	635,680	694,079	685,984	736,688

REFERENCE AND RESOURCE LIBRARY AGREEMENT – 2019  
HEDBURG PUBLIC LIBRARY/ARROWHEAD LIBRARY SYSTEM

THIS AGREEMENT is by and between Arrowhead Library System, a public library system organized in accordance with Chapter 43 of the Wisconsin Statutes, hereinafter called “Arrowhead,” and the Hedberg Public Library, hereinafter called “HPL.”

WHEREAS, Arrowhead is organized under authority of Wisconsin State Statutes chapter 43 to provide for the improvement of public library services to the residents of Rock County, and annual adopts a Plan of Library Service, and

WHEREAS, Section 43.16 Wisconsin Statutes requires that “each public library system shall have at least one system resource library,” and

WHEREAS, HPL is a member of Arrowhead and meets all the statutory requirements to serve as a resource library.

NOW, THEREFORE, IT IS MUTUALLY UNDERSTOOD AND AGREED AS FOLLOWS:

1. HPL will serve as the resource library for Arrowhead.

This agreement between Arrowhead and HPL is in accordance with provisions of Chapter 43.24(2)(b) of the Wisconsin Statutes for backup reference and interlibrary loan services from the system resource library, including development of and access to specialized collections.

Definitions:

*Clearinghouse* – agency responsible for receiving and referring author, title and subject interlibrary loan requests out of system, and for receiving requests from outside the system for referral to libraries within the system.

*Interlibrary loan* – a transaction in which library materials, or copies of materials, are made available by one library to another upon request for a specific item or general or specific information.

*Reference services* – responses to interlibrary loan subject requests received from ALS Member and affiliate libraries or received from libraries outside the system through the ALS clearinghouse. Responses may require a fill from the HPL collection or a referral to Sources within system, or outside the system through the ALS clearinghouse.

*Collection Development* – the process of planning and acquiring a balanced collection of library materials of many formats, including books, periodicals, online resources, and other media. The materials purchased will help provide a diverse collection available for use through the ALS shared system.



WAN – Wide Area Network, a computer network that covers a large geographic area. The data network connecting the ALS member libraries is a WAN

Agreement:

Hedberg Public Library agrees to

- Provide reference services for ALS, its member and affiliate libraries, and to other libraries as requested through the ALS clearinghouse;
- Provide author/title interlibrary loan services on the same basis as other member libraries as outlined in the Member Agreement;
- Provide Rock County residents access to any specialized collections, including electronic collections such as Overdrive Advantage, on the same terms as City of Janesville residents and as outlined in the Member Agreement.
- Provide Arrowhead with statistics of reference services and author/title interlibrary loans provided to ALS member and affiliate libraries.
- Provide professional cataloging services, including contracting with SkyRiver, to ALS member and affiliate libraries.
- Provide support services in regard to the ALS WAN as needed.

In Return, Arrowhead Library System agrees to

- Pay the sum of \$40,000 in one payment by March 1, 2019.

Terms and conditions of compensation for such services are as follow:

a. Service to residents of Rock County with a library; reference services; collection development, reference collection development; cataloging services; WAN support

Total Amount: \$40,000.

Payments agreed upon in this compensation agreement are to be made by Arrowhead promptly upon billing by HPL

This agreement shall be in effect as of January 1, 2019, and shall remain in effect until December 31, 2019. This agreement may be amended at any time by mutual agreement of both parties.

Dated this

In the presence of:

Hedberg Public Library

By \_\_\_\_\_  
Adam Dinnes, President  
Hedberg public Library Board of Trustees

By \_\_\_\_\_  
Bryan J. McCormick, Director  
Hedberg Public Library

Arrowhead Library System

By \_\_\_\_\_  
Richard Bostwick, President  
Arrowhead Library System Board of Trustees

By \_\_\_\_\_  
Steven Platteter, Director  
Arrowhead Library System

**2019 INTERSYSTEM AGREEMENT**  
**between**  
**Arrowhead Library System**  
**and**  
**Lakeshores Library System**

*Whereas*, it is to the advantage of the people of the Arrowhead Library System and the Lakeshores Library System that library materials be accessible to them; and

*Whereas*, library systems have been developed to promote access to materials available in organized collections in locally supported public libraries;

*Therefore*, the parties to this agreement, in order to fulfill their obligations and purposes in accordance with Sec. 43.17(6) and Sec. 43.24 of the Wisconsin Statutes,

*Hereby*, do agree on behalf of the people in their areas and the public libraries that constitute their systems to allow any person holding a valid borrower's card from any library belonging to either system to have access to all of the libraries belonging to either system. This arrangement, generally referred to as reciprocal borrowing, will be subject to the following conditions:

1. Patrons who borrow materials under this agreement are required to:
  - a) conform to the rules and regulations of the library from which they borrow;
  - b) present a valid borrower's card issued by their local library or by their library system as evidence of their eligibility for this service;
  - c) pay promptly all delinquency charges which may accrue against them.
2. The systems agree to assist each other, if necessary and upon request, in recovering materials.
3. Participating libraries may limit reciprocal borrowing to specific classes of materials at their discretion, but are encouraged to provide unlimited access to materials that are available locally.
4. The systems agree to replace materials which are borrowed by their participating member libraries and are lost or destroyed as a result of intersystem borrowing in accordance with this agreement. They further agree that reasonable efforts will be made to reclaim such material or its value from the patron or library responsible for such loss or destruction.
5. Materials may be returned to any member library of either system; it will be the system's responsibility to return the materials to the originating library.
6. Should the circulation of materials from any member library to residents of the other system exceed five hundred (500), the member library may request remuneration according to Wisconsin Statutes 43.17(11), and may refuse to honor valid borrowers' cards if the request is denied by the other system.
7. Beginning in 2009, reimbursement to libraries for use of those libraries by residents of counties residing in areas not served by a public library will be increased or decreased by 5 percentage points per year until the 70% reimbursement level is met. The library systems involved will extend their financial services to disburse funds as provided for with local formulas.

This agreement shall become effective January 1, 2019, and remain in force until the end of the calendar year. This agreement shall be subject to such modification as may be mutually agreeable. Should either party wish to terminate this agreement, notice must be received by August 1.

**– MEMORANDUM OF AGREEMENT –**

**Arrowhead/Lakeshores Library System  
2019 Intersystem Agreement**

70% state average unit cost - previous year	\$	4.65
times Walworth Co. circulation to ALS residents without libraries		865
	\$	4,022
70%	\$	2,816

**ALS formula payment to LLS for Walworth County Libraries** **\$ 2,816**

70% state average unit cost - previous year	\$	4.65
times ALS circulation to Walworth Co. residents without libraries		7,470
	\$	34,736
70%	\$	24,315

**LLS formula payment to ALS for Walworth County Libraries** **\$ 24,315**

*Arrowhead Library System agrees to pay Lakeshores Library System in two equal payments on or before April 30 and September 30: **\$2,816.***

*Lakeshores Library System agrees to pay Arrowhead Library System in two equal payments on or before April 30 and September 30: **\$24,315.***

**Arrowhead Library System Board**

**Lakeshores Library System Board**

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*Board President*

\_\_\_\_\_  
*Date*

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*Board President*

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*Date*

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*System Administrator*

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*Date*

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*System Administrator*

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*Date*